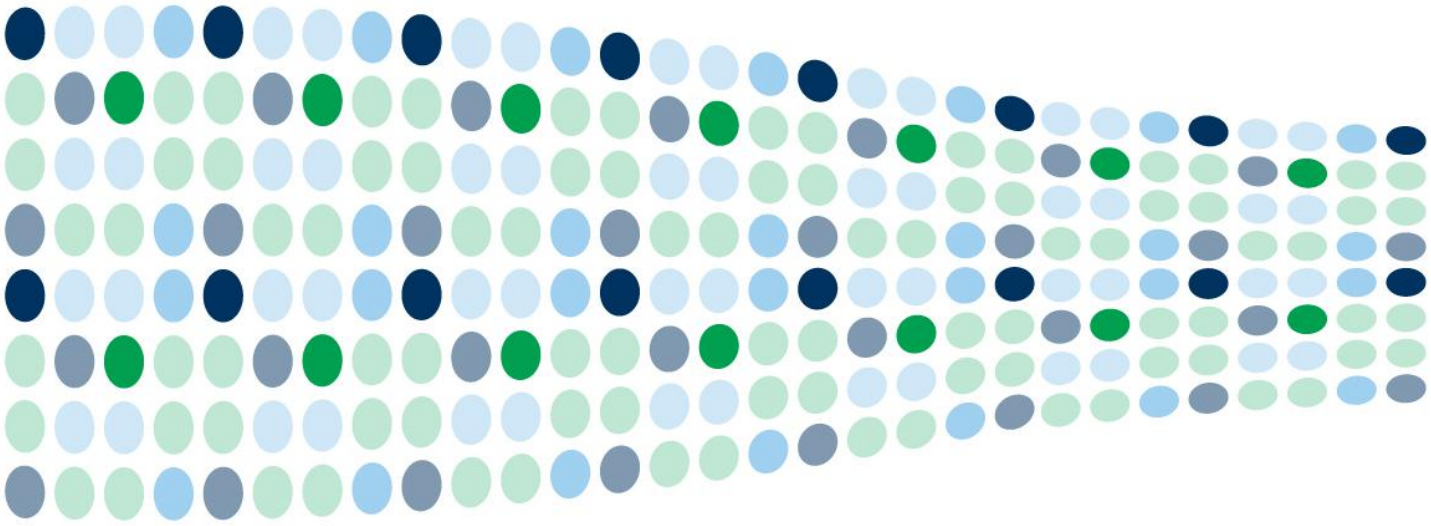
hscic Health & Social Care Information Centre

National Adult Social Care Intelligence Service (NASCIS)

Online Analytical Processor (OLAP) User Guide

Adult Social Care Statistics



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1 Introduction

1.1 Purpose

This document provides guidance on using the NASCIS interactive online analytical processor, or OLAP. It provides information to get a new user started, rather than attempting to explain every possible report combination.

1.2 Background

The NASCIS OLAP is an online service that provides quick, easy and flexible access to a wide range of social care information. It was developed by the Health and Social Care Information Centre (HSCIC), in conjunction with key partners.

The OLAP will enable users to undertake a wide range of analyses based on an authoritative, common set of data for performance management and benchmarking purposes.

Users will be able to make selections, view comparisons, create tables and generate graphs in a flexible way.

It is an important means by which the HSCIC makes aggregated data available to the health and social care community. It has a flexible graphical interface and is accessible via an internet browser.

It encompasses:

- Fast navigation around screens and sub screens for experienced users
- Intuitive or explanatory navigation for inexperienced users
- Help facilities within the resource
- Granular security to ensure that users who are authorised to access Social Care data will not be able to access the other data domains.

All client PCs running Internet Explorer 6 and above over a broadband or better link will be able to access the reporting tool. Other browsers may be used, though minor visual defaults may result.

1.3 Access and authentication

Access to the NASCIS Data Resources will be made available to all users in the public domain by a self-registration process on the Data Resources page.

Users accessing the NASCIS Data Resources require a ‘Single Sign-on’ username and password to login to the system. This will give access to both the OLAP and Standard Reports. The user ID authentication will be administered by our Contact Centre.

Users can register for an account by completing the self-registration form in which they will have to specify a username and password, amongst other details such as name and email address. Once registered and the account has been activated the user will then have secure access to the NASCIS Data Resources.

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Throughout the release cycle of data within NASCIS, there are times where local authority users have pre-release access to the data for management information purposes. This is done to provide councils with up-to-date information, however this data will either be part of the full set of data or still be going through formal validation checks. Access to this data is strictly managed, and must be applied for each year via an authentication process.

If you have any queries regarding the user registration process please use the HSCIC's Contact Centre on 0300 303 5678 or via email at enquiries@hscic.gov.uk

1.4 Browser performance

The latest version of Microsoft Internet Explorer 10 is not currently compatible with the current OLAP – resulting in an inability to drag dimensions and measures, as well as altering the layout of the page, resulting in the tabs of the NASCIS site being pushed on to two rows.

This is something we will be addressing in a future release, however if you are using IE10, there is a solution that will enable the OLAP to work correctly. On the IE10 address bar you will see a small icon for compatibility mode.

Clicking on this will enable compatibility mode and allow you to use the OLAP in IE10 without any further problems.

1.5 User support

The first point for user support on queries regarding the OLAP will be provided by the HSCIC's Contact Centre, who should be able to answer most queries. They can be contacted by phoning 0300 303 5678 or by emailing enquiries@hscic.gov.uk. You can also contact the HSCIC for support and information by clicking on 'Contact us', which is shown at the top of each screen.

In some cases enquiries will then be passed to the Social Care team, if they relate to the system, or need input from the relevant expert on the Social Care data, if the enquiry is data related. Guidance notes and updated information will be made available on the NASCIS web site.

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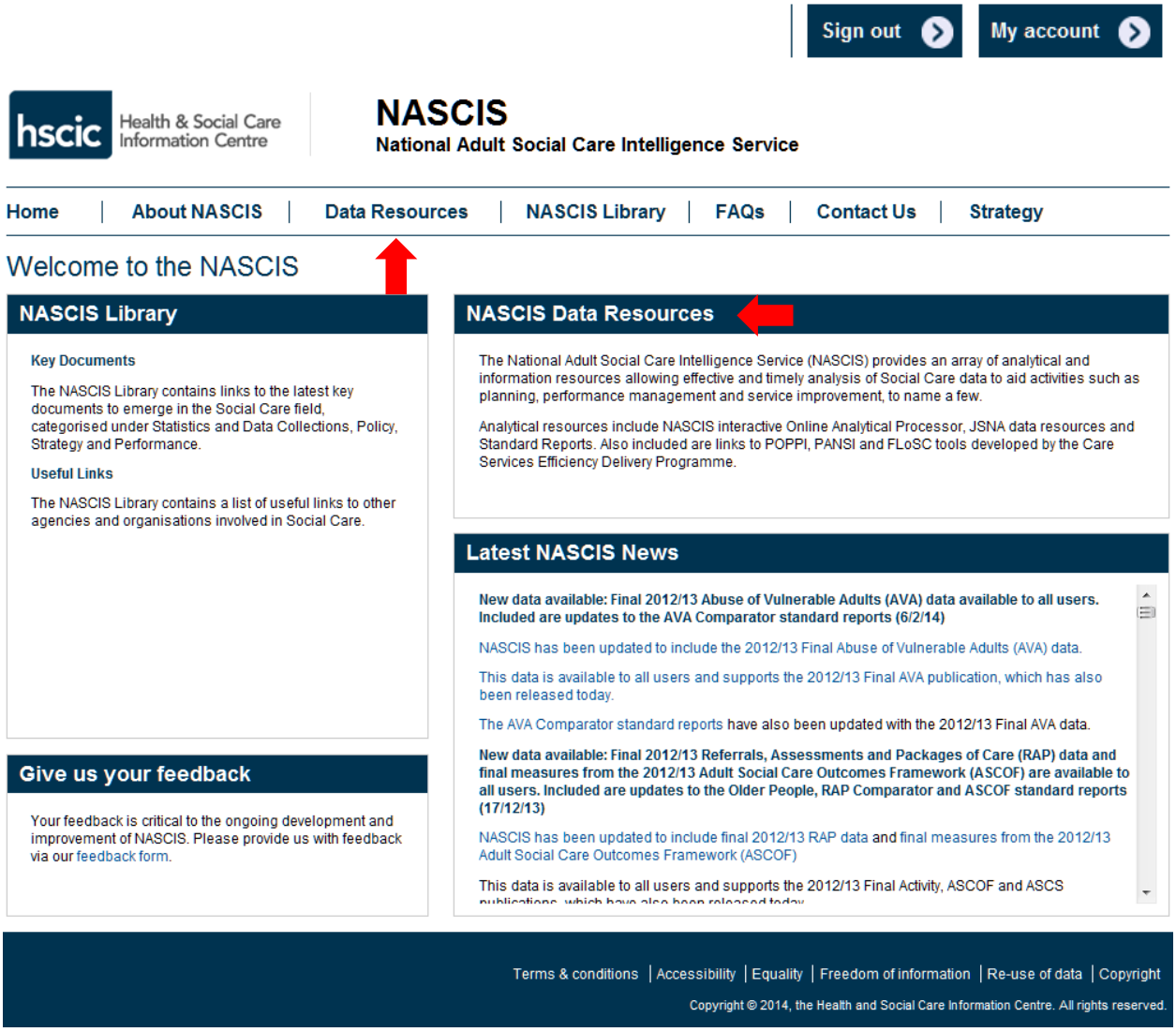
2 Accessing the System

2.1 The NASCIS Website

https://nascis.hscic.gov.uk/

The NASCIS OLAP is available on the NASCIS website, simply click on the NASCIS Data Resources tab or section header to access data.


Sign out
My account
hscic
Health & Social Care Information Centre
NASCIS
National Adult Social Care Intelligence Service
Home
About NASCIS
Data Resources
NASCIS Library
FAQs
Contact Us
Strategy
Welcome to the NASCIS
NASCIS Library
Key Documents
The NASCIS Library contains links to the latest key documents to emerge in the Social Care field, categorised under Statistics and Data Collections, Policy, Strategy and Performance.
Useful Links
The NASCIS Library contains a list of useful links to other agencies and organisations involved in Social Care.
NASCIS Data Resources
The National Adult Social Care Intelligence Service (NASCIS) provides an array of analytical and information resources allowing effective and timely analysis of Social Care data to aid activities such as planning, performance management and service improvement, to name a few.
Analytical resources include NASCIS interactive Online Analytical Processor, JSNA data resources and Standard Reports. Also included are links to POPPI, PANSI and FLoSC tools developed by the Care Services Efficiency Delivery Programme.
Latest NASCIS News
New data available: Final 2012/13 Abuse of Vulnerable Adults (AVA) data available to all users. Included are updates to the AVA Comparator standard reports (6/2/14)
NASCIS has been updated to include the 2012/13 Final Abuse of Vulnerable Adults (AVA) data.
This data is available to all users and supports the 2012/13 Final AVA publication, which has also been released today.
The AVA Comparator standard reports have also been updated with the 2012/13 Final AVA data.
New data available: Final 2012/13 Referrals, Assessments and Packages of Care (RAP) data and final measures from the 2012/13 Adult Social Care Outcomes Framework (ASCOF) are available to all users. Included are updates to the Older People, RAP Comparator and ASCOF standard reports (17/12/13)
NASCIS has been updated to include final 2012/13 RAP data and final measures from the 2012/13 Adult Social Care Outcomes Framework (ASCOF)
This data is available to all users and supports the 2012/13 Final Activity, ASCOF and ASCS
Give us your feedback
Your feedback is critical to the ongoing development and improvement of NASCIS. Please provide us with feedback via our feedback form.
Terms & conditions
Accessibility
Equality
Freedom of information
Re-use of data
Copyright
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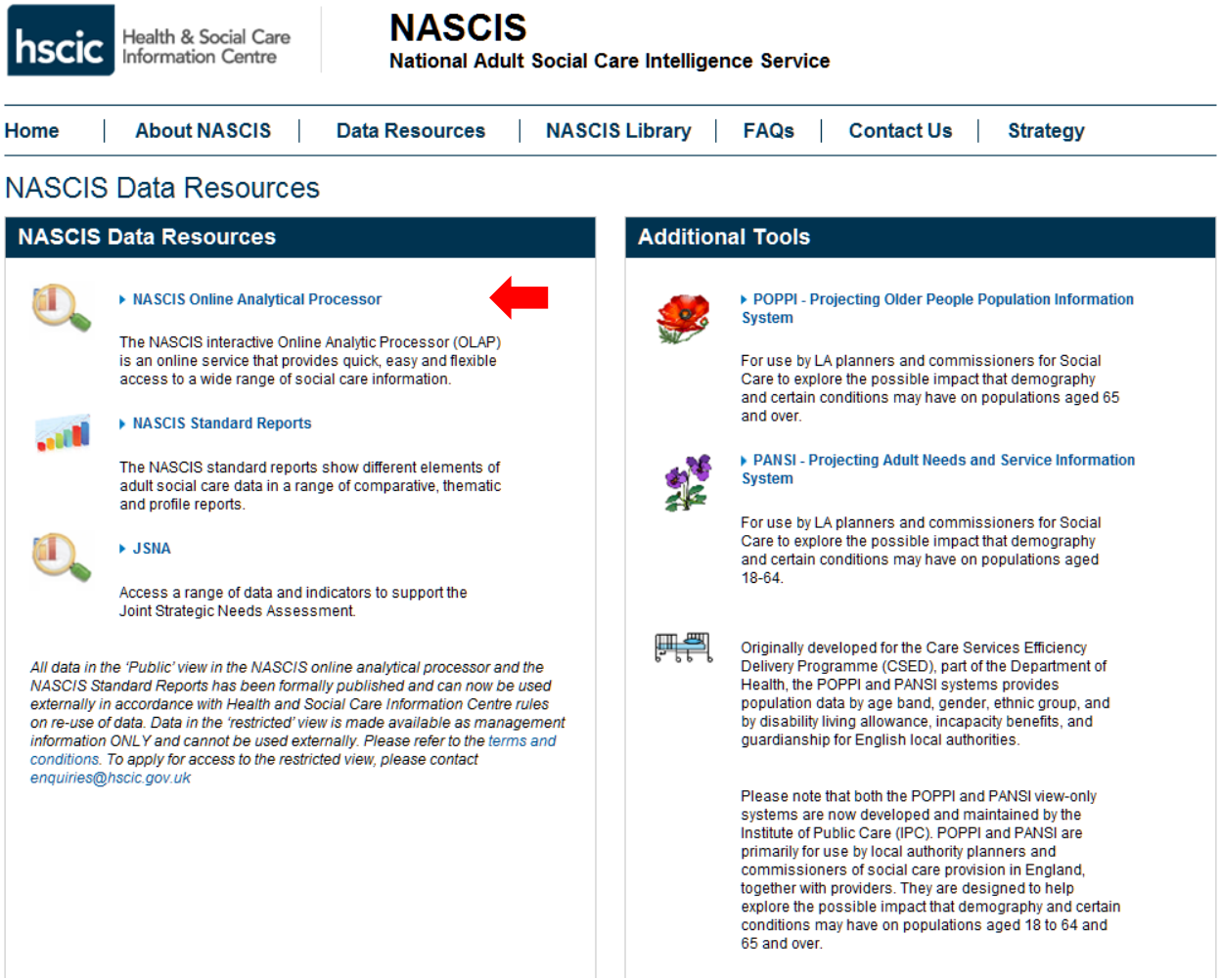
2.2 The NASCIS Data Resources


hscic
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NASCIS
National Adult Social Care Intelligence Service
Home | About NASCIS | Data Resources | NASCIS Library | FAQs | Contact Us | Strategy
NASCIS Data Resources
NASCIS Data Resources
NASCIS Online Analytical Processor
The NASCIS interactive Online Analytic Processor (OLAP) is an online service that provides quick, easy and flexible access to a wide range of social care information.
NASCIS Standard Reports
The NASCIS standard reports show different elements of adult social care data in a range of comparative, thematic and profile reports.
JSNA
Access a range of data and indicators to support the Joint Strategic Needs Assessment.
All data in the 'Public' view in the NASCIS online analytical processor and the NASCIS Standard Reports has been formally published and can now be used externally in accordance with Health and Social Care Information Centre rules on re-use of data. Data in the 'restricted' view is made available as management information ONLY and cannot be used externally. Please refer to the terms and conditions. To apply for access to the restricted view, please contact enquiries@hscic.gov.uk
Additional Tools
POPPI - Projecting Older People Population Information System
For use by LA planners and commissioners for Social Care to explore the possible impact that demography and certain conditions may have on populations aged 65 and over.
PANSI - Projecting Adult Needs and Service Information System
For use by LA planners and commissioners for Social Care to explore the possible impact that demography and certain conditions may have on populations aged 18-64.
Originally developed for the Care Services Efficiency Delivery Programme (CSED), part of the Department of Health, the POPPI and PANSI systems provides population data by age band, gender, ethnic group, and by disability living allowance, incapacity benefits, and guardianship for English local authorities.
Please note that both the POPPI and PANSI view-only systems are now developed and maintained by the Institute of Public Care (IPC). POPPI and PANSI are primarily for use by local authority planners and commissioners of social care provision in England, together with providers. They are designed to help explore the possible impact that demography and certain conditions may have on populations aged 18 to 64 and 65 and over.

The NASCIS OLAP is one of a number of applications which can be accessed from this page. Click on the 'NASCIS Online Analytical Processor' link indicated by the red arrow.

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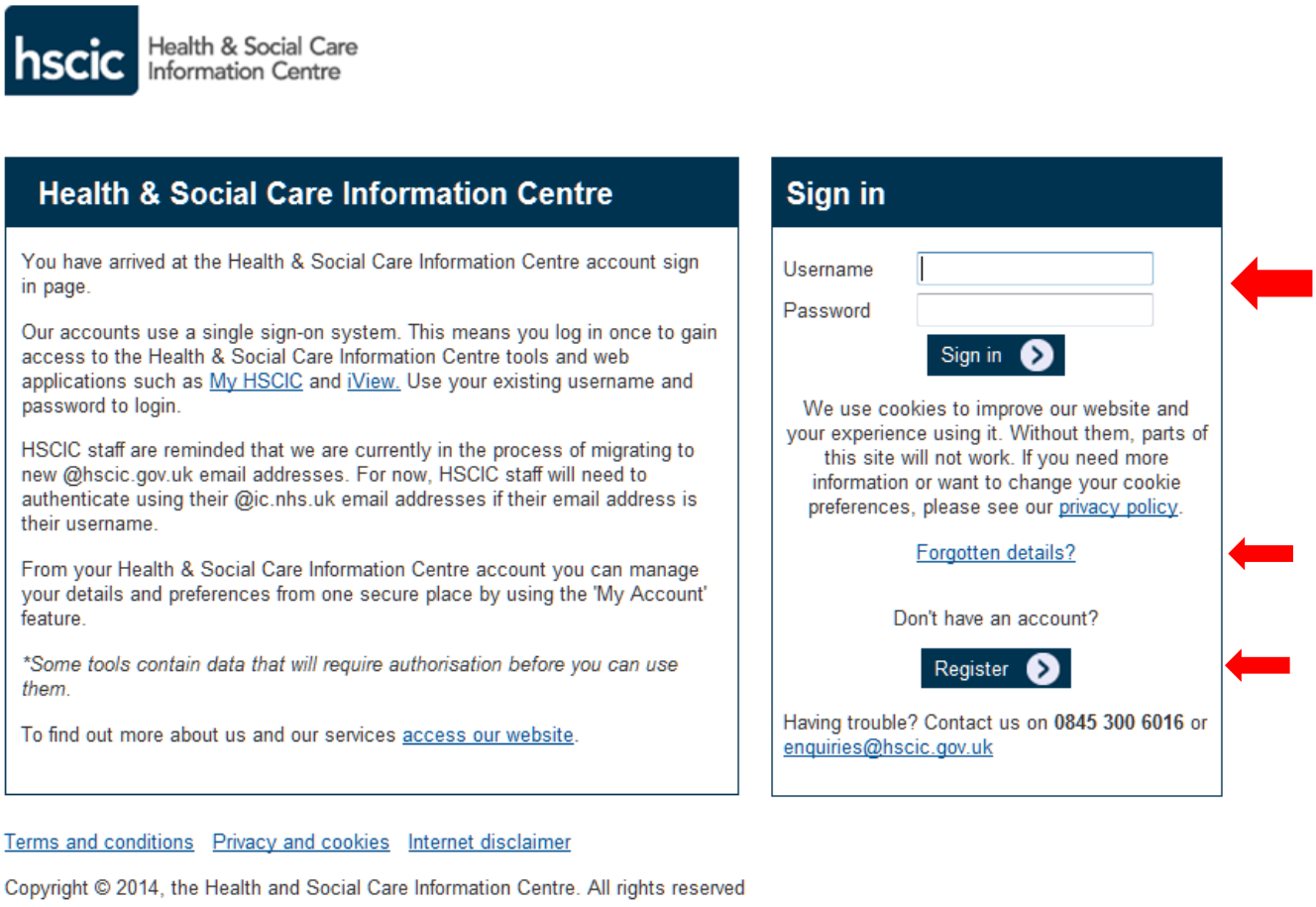
2.3 Login screen

If you do not have an account you can register for one by clicking the **Register** button and following the on-screen instructions.

Enter your **username and password**.


hscic
Health & Social Care Information Centre
Health & Social Care Information Centre
You have arrived at the Health & Social Care Information Centre account sign in page.
Our accounts use a single sign-on system. This means you log in once to gain access to the Health & Social Care Information Centre tools and web applications such as My HSCIC and iView. Use your existing username and password to login.
HSCIC staff are reminded that we are currently in the process of migrating to new @hscic.gov.uk email addresses. For now, HSCIC staff will need to authenticate using their @ic.nhs.uk email addresses if their email address is their username.
From your Health & Social Care Information Centre account you can manage your details and preferences from one secure place by using the 'My Account' feature.
*Some tools contain data that will require authorisation before you can use them.
To find out more about us and our services access our website.
Sign in
Username
Password
Sign in
We use cookies to improve our website and your experience using it. Without them, parts of this site will not work. If you need more information or want to change your cookie preferences, please see our privacy policy.
Forgotten details?
Don't have an account?
Register
Having trouble? Contact us on 0845 300 6016 or enquiries@hscic.gov.uk
Terms and conditions
Privacy and cookies
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If you have forgotten your details, you do not have to register again, instead click the **'Forgotten details?'** link.

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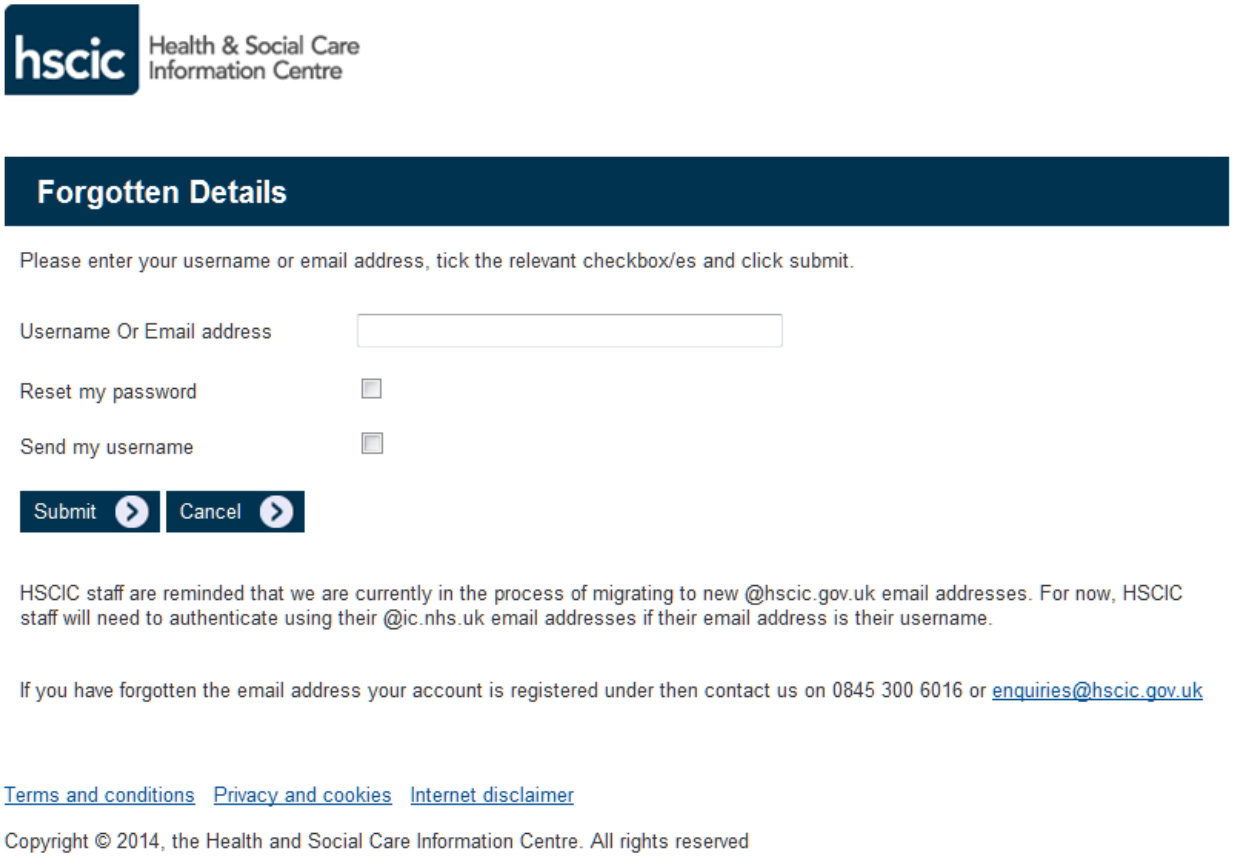
This will take you to a screen where you can request either your username, password or both.


hscic
Health & Social Care Information Centre
Forgotten Details
Please enter your username or email address, tick the relevant checkbox/es and click submit.
Username Or Email address
Reset my password
Send my username
Submit
Cancel
HSCIC staff are reminded that we are currently in the process of migrating to new @hscic.gov.uk email addresses. For now, HSCIC staff will need to authenticate using their @ic.nhs.uk email addresses if their email address is their username.
If you have forgotten the email address your account is registered under then contact us on 0845 300 6016 or enquiries@hscic.gov.uk
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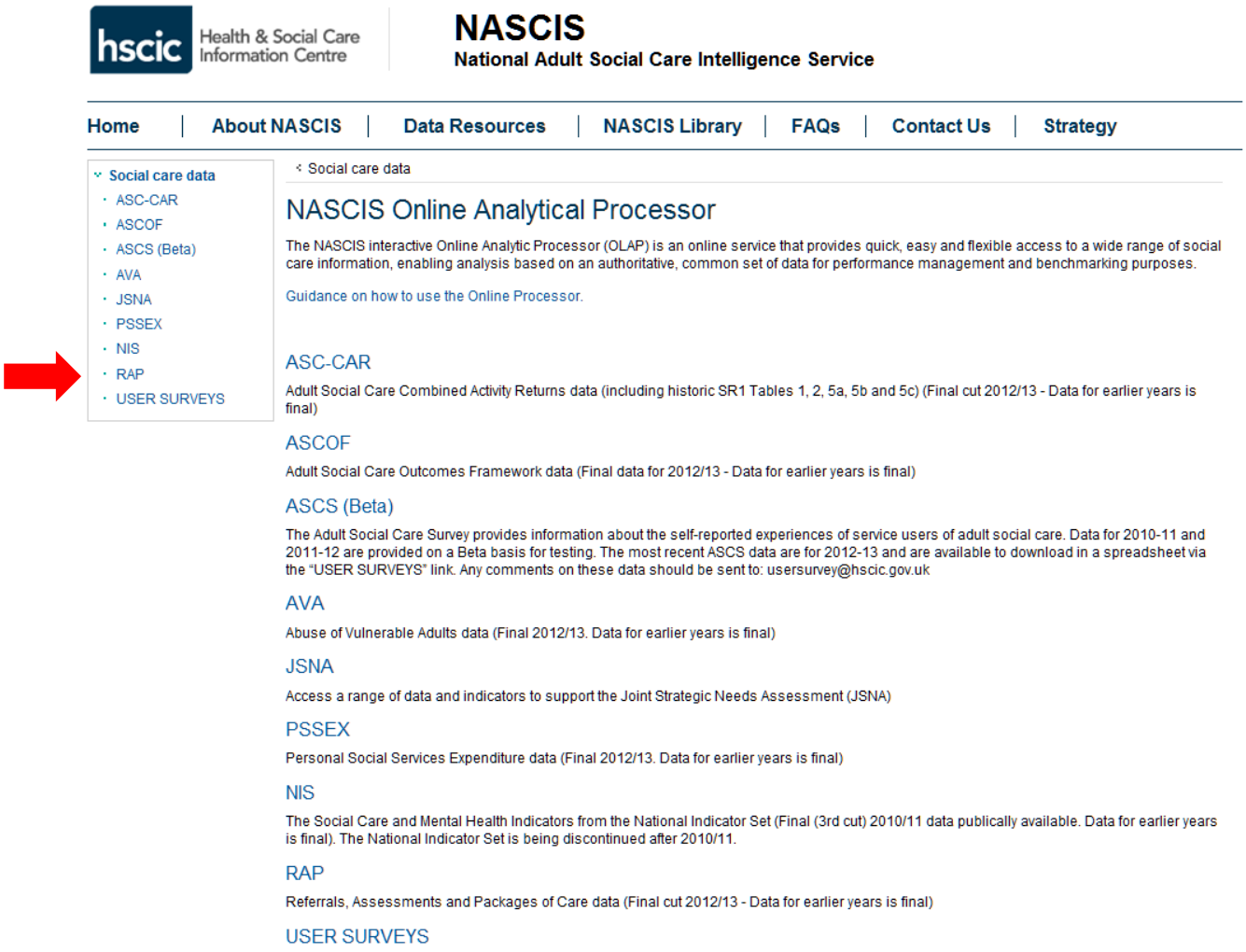
2.4 Selecting the required data set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Strategy
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ASC-CAR
ASCOF
ASCS (Beta)
AVA
JSNA
PSSEX
NIS
RAP
USER SURVEYS
Social care data
NASCIS Online Analytical Processor
The NASCIS interactive Online Analytic Processor (OLAP) is an online service that provides quick, easy and flexible access to a wide range of social care information, enabling analysis based on an authoritative, common set of data for performance management and benchmarking purposes.
Guidance on how to use the Online Processor.
ASC-CAR
Adult Social Care Combined Activity Returns data (including historic SR1 Tables 1, 2, 5a, 5b and 5c) (Final cut 2012/13 - Data for earlier years is final)
ASCOF
Adult Social Care Outcomes Framework data (Final data for 2012/13 - Data for earlier years is final)
ASCS (Beta)
The Adult Social Care Survey provides information about the self-reported experiences of service users of adult social care. Data for 2010-11 and 2011-12 are provided on a Beta basis for testing. The most recent ASCS data are for 2012-13 and are available to download in a spreadsheet via the "USER SURVEYS" link. Any comments on these data should be sent to: usersurvey@hscic.gov.uk
AVA
Abuse of Vulnerable Adults data (Final 2012/13. Data for earlier years is final)
JSNA
Access a range of data and indicators to support the Joint Strategic Needs Assessment (JSNA)
PSSEX
Personal Social Services Expenditure data (Final 2012/13. Data for earlier years is final)
NIS
The Social Care and Mental Health Indicators from the National Indicator Set (Final (3rd cut) 2010/11 data publically available. Data for earlier years is final). The National Indicator Set is being discontinued after 2010/11.
RAP
Referrals, Assessments and Packages of Care data (Final cut 2012/13 - Data for earlier years is final)
USER SURVEYS

Once you have logged on you will see the screen above, displaying the currently available Social Care datasets.

For this example click on '**RAP'** from either the side menu or collections list.

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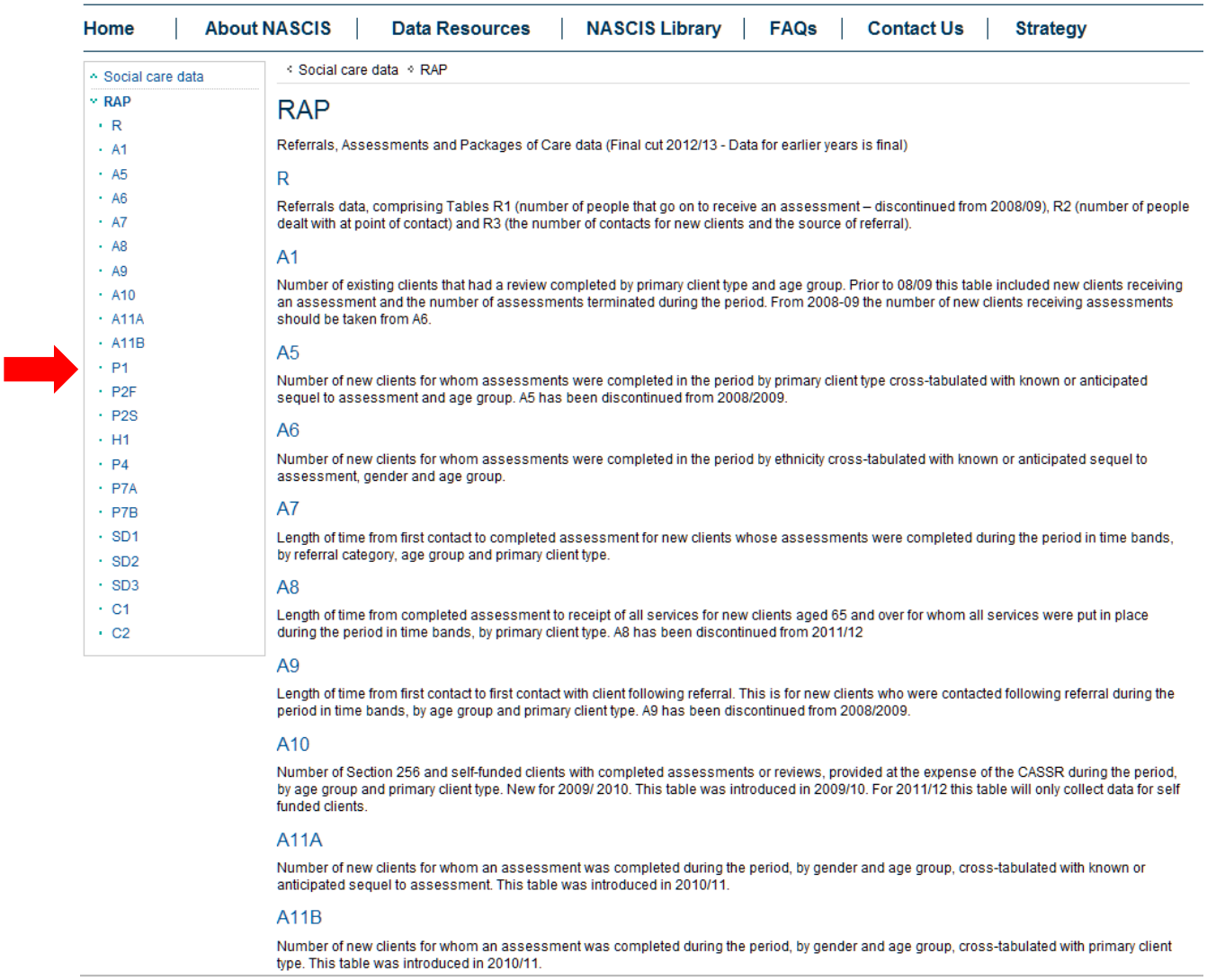
2.5 Selecting the required table from the data


Home
About NASCIS
Data Resources
NASCIS Library
FAQs
Contact Us
Strategy
Social care data
RAP
R
A1
A5
A6
A7
A8
A9
A10
A11A
A11B
P1
P2F
P2S
H1
P4
P7A
P7B
SD1
SD2
SD3
C1
C2
Social care data
RAP
RAP
Referrals, Assessments and Packages of Care data (Final cut 2012/13 - Data for earlier years is final)
R
Referrals data, comprising Tables R1 (number of people that go on to receive an assessment – discontinued from 2008/09), R2 (number of people dealt with at point of contact) and R3 (the number of contacts for new clients and the source of referral).
A1
Number of existing clients that had a review completed by primary client type and age group. Prior to 08/09 this table included new clients receiving an assessment and the number of assessments terminated during the period. From 2008-09 the number of new clients receiving assessments should be taken from A6.
A5
Number of new clients for whom assessments were completed in the period by primary client type cross-tabulated with known or anticipated sequel to assessment and age group. A5 has been discontinued from 2008/2009.
A6
Number of new clients for whom assessments were completed in the period by ethnicity cross-tabulated with known or anticipated sequel to assessment, gender and age group.
A7
Length of time from first contact to completed assessment for new clients whose assessments were completed during the period in time bands, by referral category, age group and primary client type.
A8
Length of time from completed assessment to receipt of all services for new clients aged 65 and over for whom all services were put in place during the period in time bands, by primary client type. A8 has been discontinued from 2011/12
A9
Length of time from first contact to first contact with client following referral. This is for new clients who were contacted following referral during the period in time bands, by age group and primary client type. A9 has been discontinued from 2008/2009.
A10
Number of Section 256 and self-funded clients with completed assessments or reviews, provided at the expense of the CASSR during the period, by age group and primary client type. New for 2009/ 2010. This table was introduced in 2009/10. For 2011/12 this table will only collect data for self funded clients.
A11A
Number of new clients for whom an assessment was completed during the period, by gender and age group, cross-tabulated with known or anticipated sequel to assessment. This table was introduced in 2010/11.
A11B
Number of new clients for whom an assessment was completed during the period, by gender and age group, cross-tabulated with primary client type. This table was introduced in 2010/11.

This screen lists the various data sets within RAP and gives a brief explanation of the information available. A shortcut is also available to each data set from the left hand menu.

The datasets include the latest provisional or final data plus historical data for 2005-06 onwards where available. Each menu of data will show when a table was introduced or ceased within the time-period of data available on OLAP.

Select **P1** (Number of clients receiving services during the period) from the left hand menu, this will take you to the main OLAP screen which is where you select the required data to build your report.

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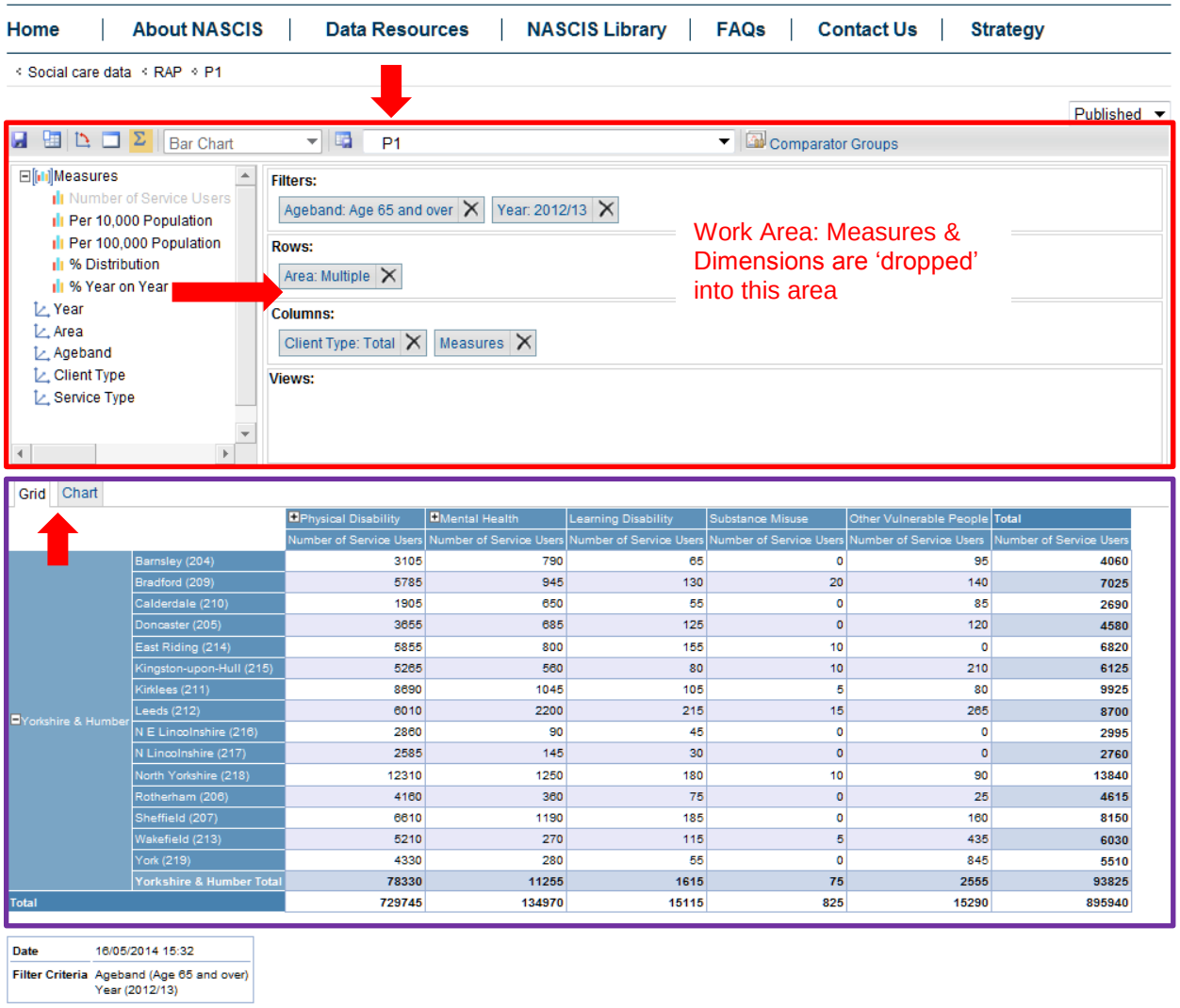
3 The OLAP screen



The screenshot above is a working example of the main OLAP query screen, using RAP P1 data. The drop down menu allows user to navigate between tables within the same screen.

There are two sections to the screen:

- The **top section** (marked by the red box) is the Work Area. It enables the user to build reports by selecting Measures and Dimensions from the left and 'dragging and dropping' them onto the 'Filter', 'Rows' and 'Columns' areas on the right.

- The **bottom section** (marked by the purple box) is where the resulting grids (i.e. tables of data) and charts (i.e. graphical representations) are displayed.

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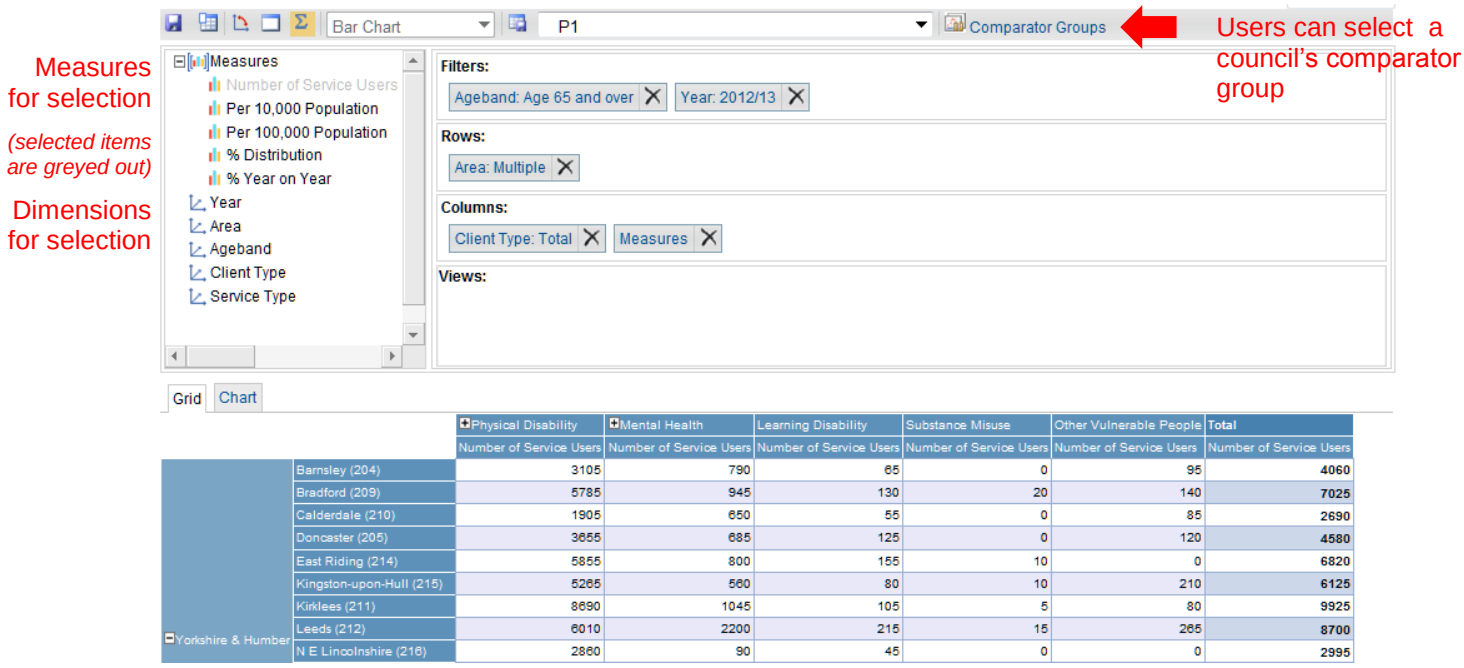
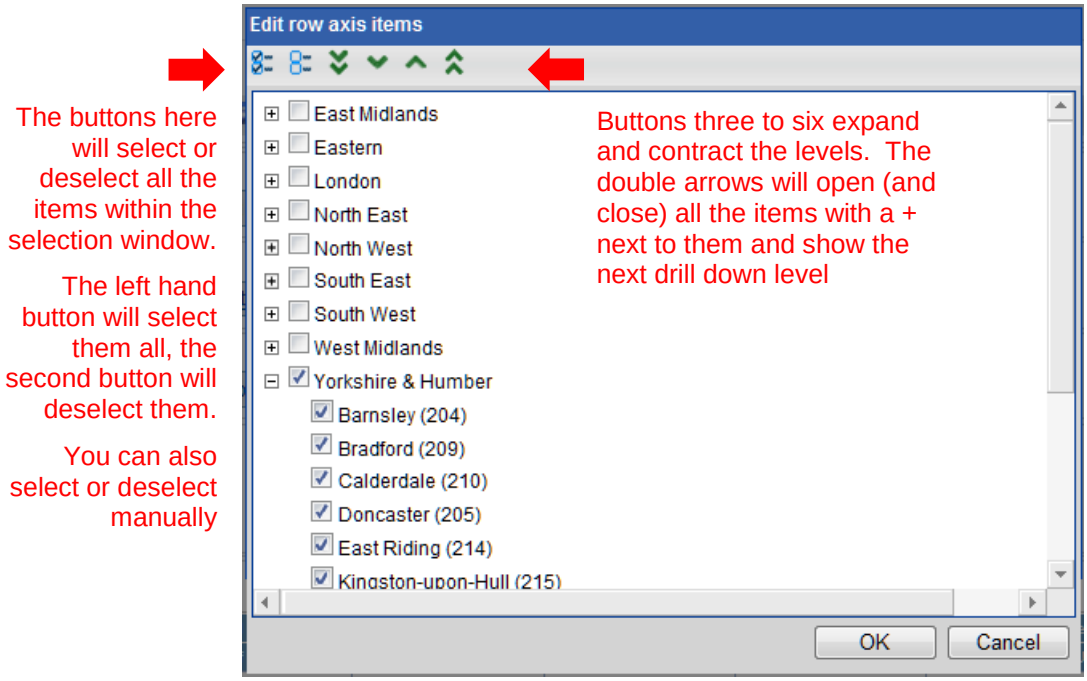


		Physical Disability	Mental Health	Learning Disability	Substance Misuse	Other Vulnerable People	Total
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users
Yorkshire & Humber	Barnsley (204)	3105	790	65	0	95	4060
	Bradford (209)	5785	945	130	20	140	7025
	Calderdale (210)	1905	650	55	0	85	2690
	Doncaster (205)	3655	685	125	0	120	4580
	East Riding (214)	5855	800	155	10	0	6820
	Kingston-upon-Hull (215)	5265	560	80	10	210	6125
	Kirklees (211)	8690	1045	105	5	80	9925
	Leeds (212)	6010	2200	215	15	265	8700
	N E Lincolnshire (216)	2860	90	45	0	0	2995

The list of Dimensions and Measures for selection as Filters, Rows and Columns will be different for each social care data set that you are analysing. The example above shows those used for the RAP data and shows a grid of the Total Number of Service Users broken down by Primary Client Type, Aged 65+ in Yorkshire & Humber, in 2012-13.

The '**+**' symbol against items shows that you can drill down to lower levels of detail for selection. These are shown against measures and dimensions in the Work Area and also against certain items on the grids and charts. If you click on the 'expand next level' button, all drill downs will be expanded to show the lower level.


The buttons here will select or deselect all the items within the selection window.
The left hand button will select them all, the second button will deselect them.
You can also select or deselect manually
Edit row axis items
Buttons three to six expand and contract the levels. The double arrows will open (and close) all the items with a + next to them and show the next drill down level
East Midlands
Eastern
London
North East
North West
South East
South West
West Midlands
Yorkshire & Humber
Barnsley (204)
Bradford (209)
Calderdale (210)
Doncaster (205)
East Riding (214)
Kingston-upon-Hull (215)
OK
Cancel

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Similarly, if you click on selected measures and dimensions on the right side of the Work area a drop down list can be accessed to select particular values for the dimension (e.g. to show Mental Health service users only from Client Type dimension). Dimensions and measures that have been added to the work area have been greyed out for ease of use.

3.1 Rows, columns and filters

- **Rows** define the values in the rows of a grid and these values are displayed on the horizontal axis of charts.

- **Columns** define the values in the columns of a grid.

- **Filters** define the scope of the values to be included (e.g. “Only include councils in the East Midlands”)

3.2 Measures and dimensions

- **Measures** are the items that you are counting and will vary depending on the data set you are querying. Example measures for the Social Care data include ‘Number of Service Users’, ‘No. of service users per 100,000 population’, ‘% Change Year on Year’ and ‘% Distribution’. Please note that the ‘No. of service users per 100,000 population’ measure is specific to the age-band selected, i.e. Age band 18-64 will use the 18-64 mid-year population estimate for that year. The total population figure used is for ages 18 and over. **Please note for any query to fetch back data for tables or charts, a ‘Measure’ must be present in your query, this in effect tells the OLAP what data to show. Measures should only be placed in ROWS or COLUMNS only, not Filters.**

- **Dimensions** give meaning to the measures by allowing you to break the counts down. For example, allowing you to show Number of Service Users broken by Age Group, Client Type, Service Type, etc.

  Again, these will vary depending on which data set you are analysing.

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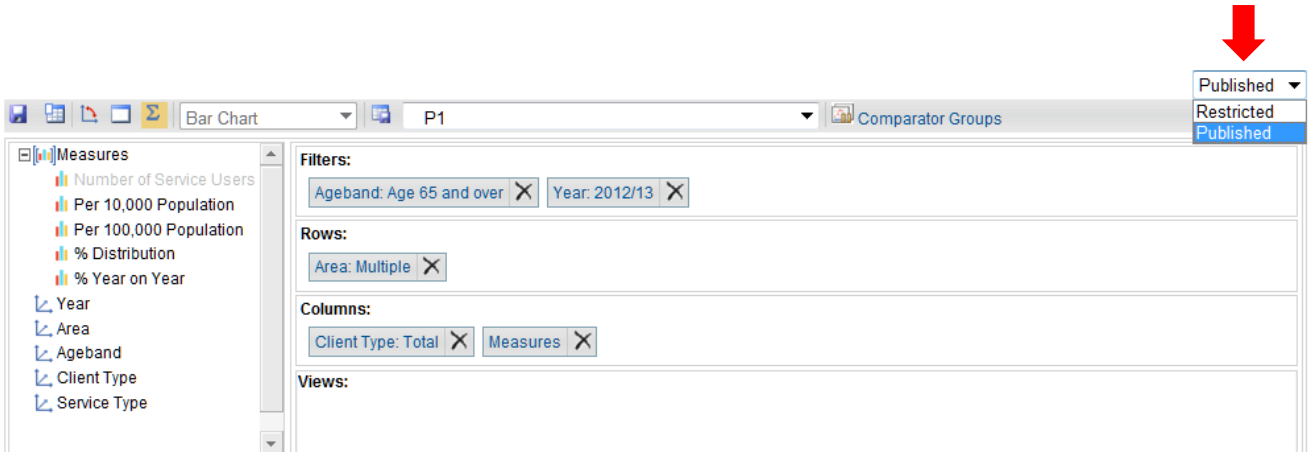
3.3 Viewing pre-release access data

Local authority users who have pre-release access to **'Restricted'** data in the OLAP will see an extra drop-down box above their OLAP toolbar.

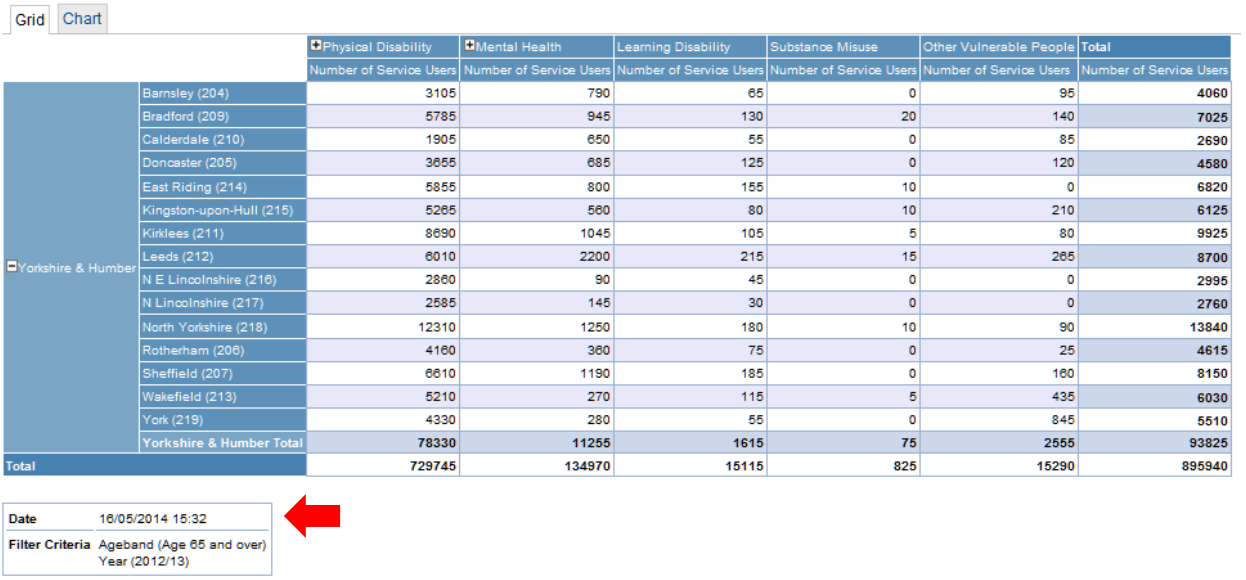


They will be able to select restricted data and see whatever data is available to them during the pre-release periods. For security purposes, the default view for all users is Published and any queries that are saved in the Published view will have to be recreated on Restricted.

Please see section 5.5 of this guide for further information on saving queries.

3.4 Query metadata

As further information about the query you have created, a date and time of creation is placed on screen below the Grid/Chart area.



		Physical Disability	Mental Health	Learning Disability	Substance Misuse	Other Vulnerable People	Total
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users
Yorkshire & Humber	Barnsley (204)	3105	790	65	0	95	4060
	Bradford (209)	5785	945	130	20	140	7025
	Calderdale (210)	1905	650	55	0	85	2690
	Doncaster (205)	3655	685	125	0	120	4580
	East Riding (214)	5855	800	155	10	0	6820
	Kingston-upon-Hull (215)	5265	560	80	10	210	6125
	Kirklees (211)	8690	1045	105	5	80	9925
	Leeds (212)	6010	2200	215	15	265	8700
	N E Lincolnshire (216)	2860	90	45	0	0	2995
	N Lincolnshire (217)	2585	145	30	0	0	2760
	North Yorkshire (218)	12310	1250	180	10	90	13840
	Rotherham (206)	4160	360	75	0	25	4615
	Sheffield (207)	6610	1190	185	0	160	8150
	Wakefield (213)	5210	270	115	5	435	6030
	York (219)	4330	280	55	0	845	5510
	Yorkshire & Humber Total	78330	11255	1615	75	2555	93825
Total		729745	134970	15115	825	15290	895940

Date	16/05/2014 15:32
Filter Criteria	Ageband (Age 65 and over) Year (2012/13)

This will allow you to determine when the query was run and what filters were applied to the query. This information will tell you how up to date your query is, so that you can re-run the query if the OLAP has been updated.

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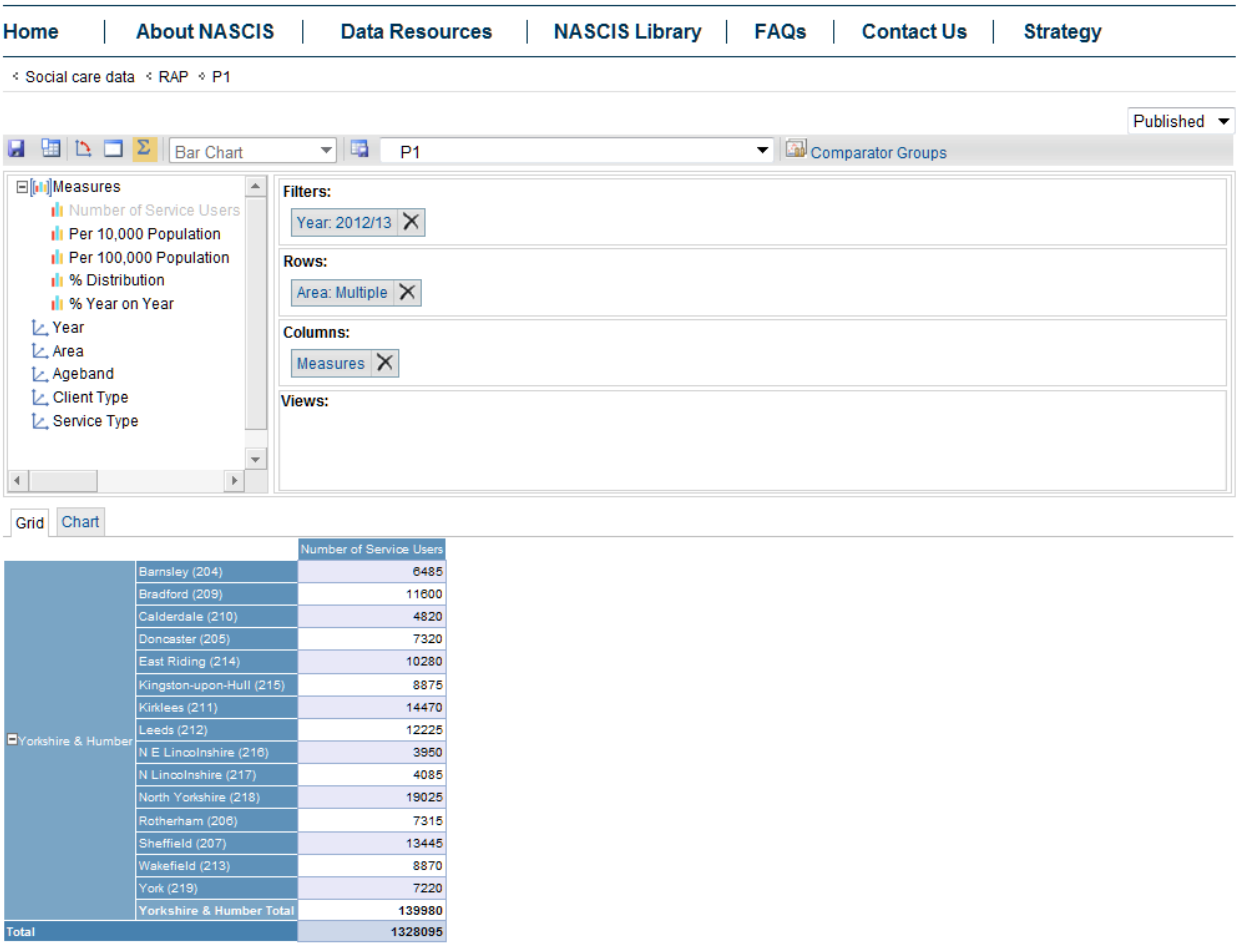
4 Building a query

4.1 Selecting rows and columns

To define a report (e.g. table to show Total Number of Service Users by Age):

- Left click on year and drag into filters, this will automatically select the latest year. Click into year to change the year range to an historical single date
- Left click on Area and drag into the Rows box, then click on 'Area:Total' in the Rows box and select Yorkshire & Humber councils only
- Left click on Number of Service Users from the Measures list on the left and drag the item across to the Columns box;
- Click on the '**+**' symbol to expand Yorkshire & Humber on the grid



		Number of Service Users
Yorkshire & Humber	Barnsley (204)	6485
	Bradford (209)	11600
	Calderdale (210)	4820
	Doncaster (205)	7320
	East Riding (214)	10280
	Kingston-upon-Hull (215)	8875
	Kirklees (211)	14470
	Leeds (212)	12225
	N E Lincolnshire (216)	3950
	N Lincolnshire (217)	4085
	North Yorkshire (218)	19025
	Rotherham (206)	7315
	Sheffield (207)	13445
	Wakefield (213)	8870
	York (219)	7220
	Yorkshire & Humber Total	139980
Total		1328095

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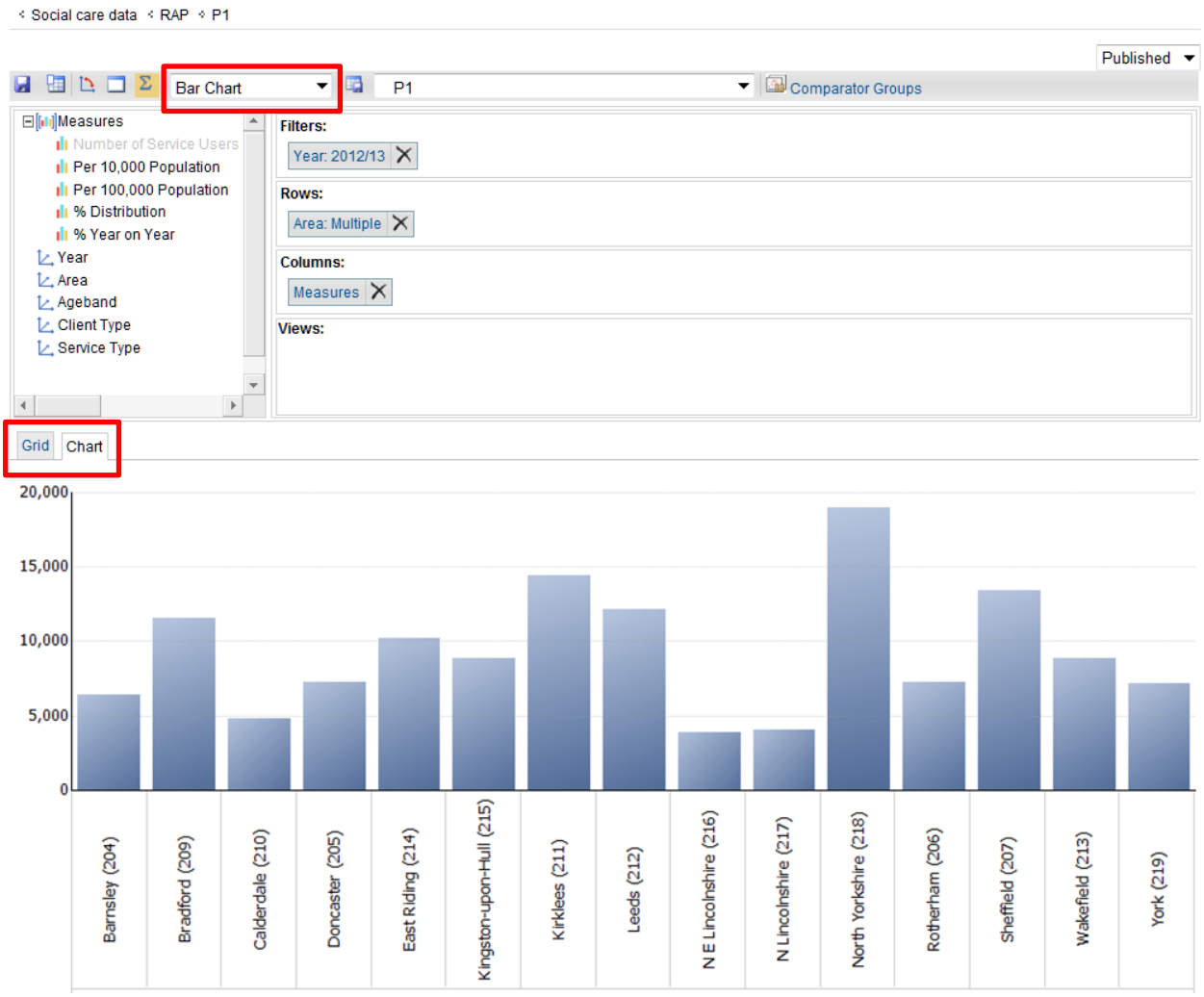
4.2 Changing between grid and chart views

To change the view from **grid (table)** to a **chart (graphical),** click on the **'Chart'** tab. A number of Chart types will produce different views depending on the data you are querying. The screenshot below shows a Bar Chart.



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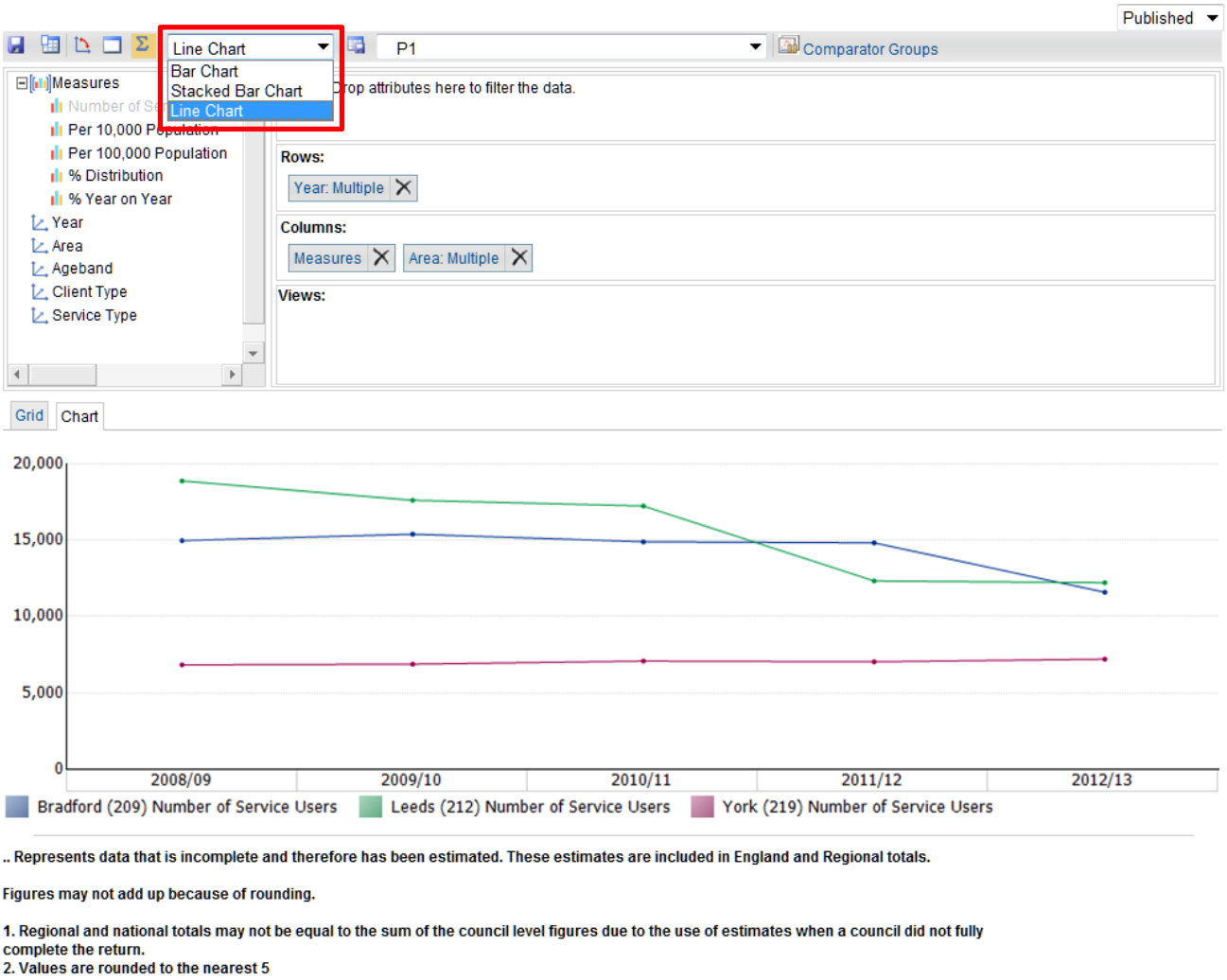

.. Represents data that is incomplete and therefore has been estimated. These estimates are included in England and Regional totals.

Figures may not add up because of rounding.

1. Regional and national totals may not be equal to the sum of the council level figures due to the use of estimates when a council did not fully complete the return.
2. Values are rounded to the nearest 5

Line Charts and Stacked Bar Charts are also available to choose depending on the data you are viewing. The above example shows a **line chart** displaying the number of service users in receipt of Home Care on the last day of the year, for 3 councils, from 2008-09 to 2012-13, taken from the RAP P1 table.

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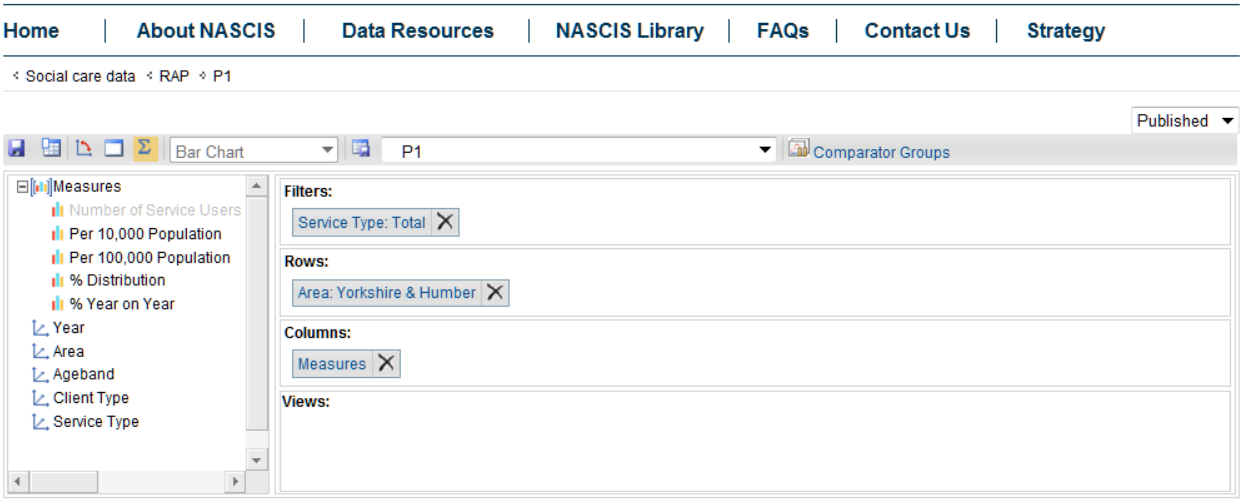
4.3 Filters

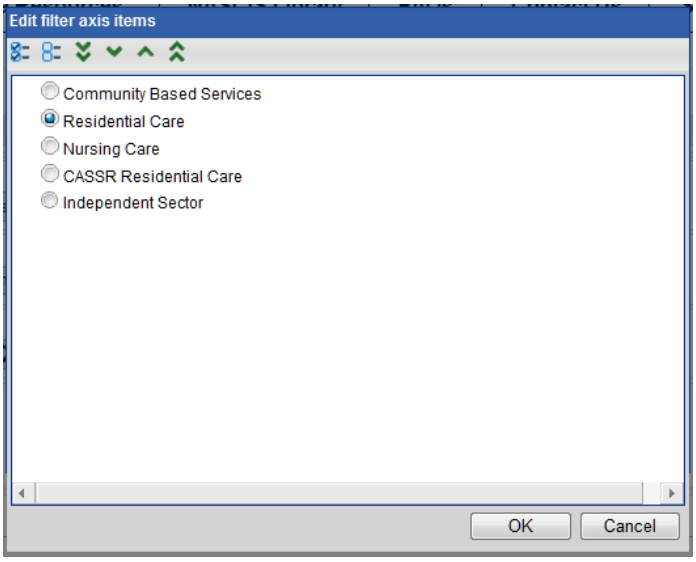
4.3.1 Choose the required dimension to filter



Using the RAP P1 query, remove **year** from filter and drop **Service Type** from the left into the Filters box.

4.3.2 Drilling down to select a filter value

Open the drop-down list by clicking on the 'Service Type: Total' in Filters, which will bring up a view like this.



Select the required value (e.g. Residential Care) and click OK. Additionally add 'Year' to the Rows, select 2012-13 and expand the Area to show all councils in Yorkshire & Humber.

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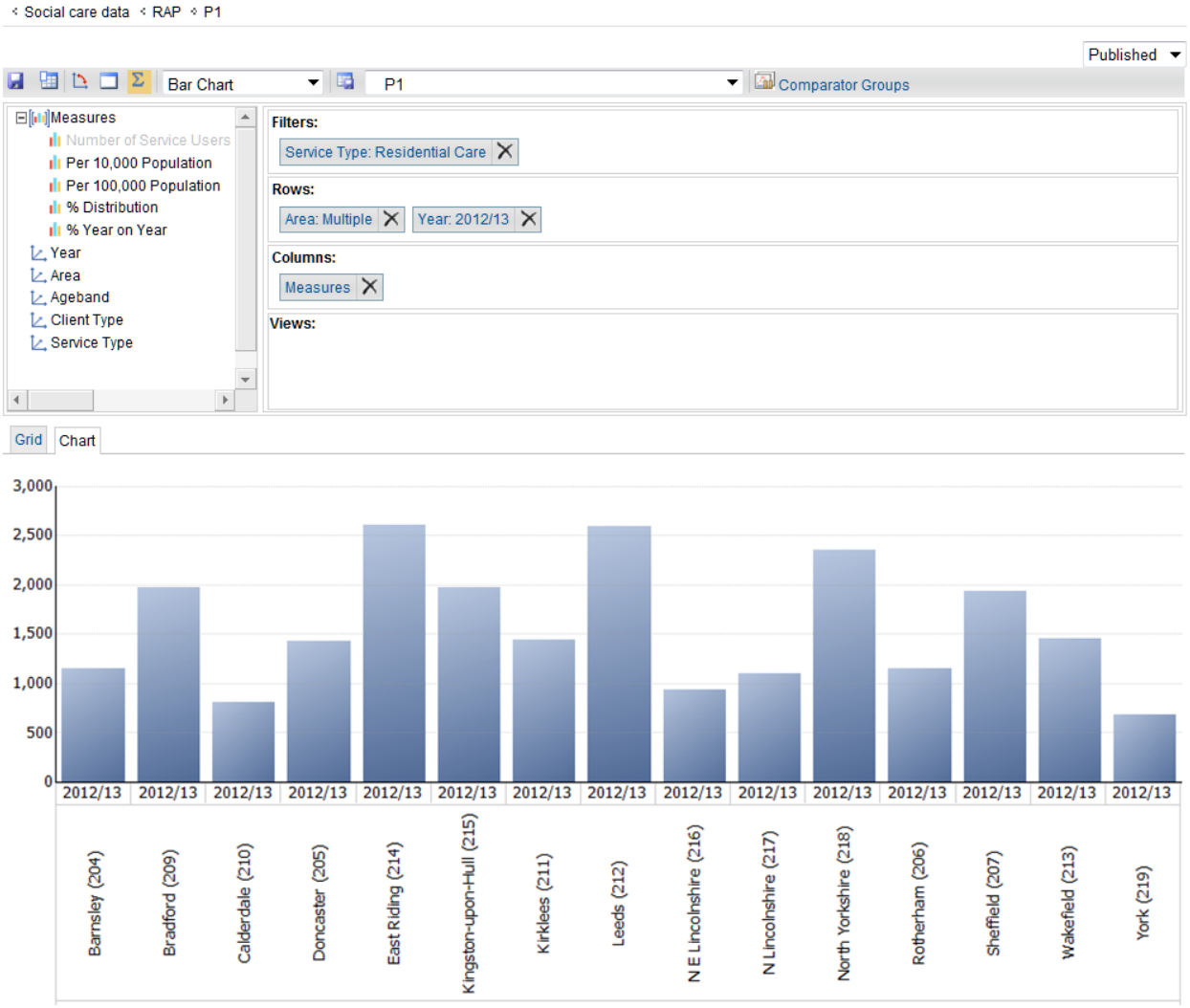
4.3.3 The filtered chart



Clicking on the Chart tab and selecting Bar Chart from the drop down chart menu will show your filtered data as above, in this example Residential Care only.

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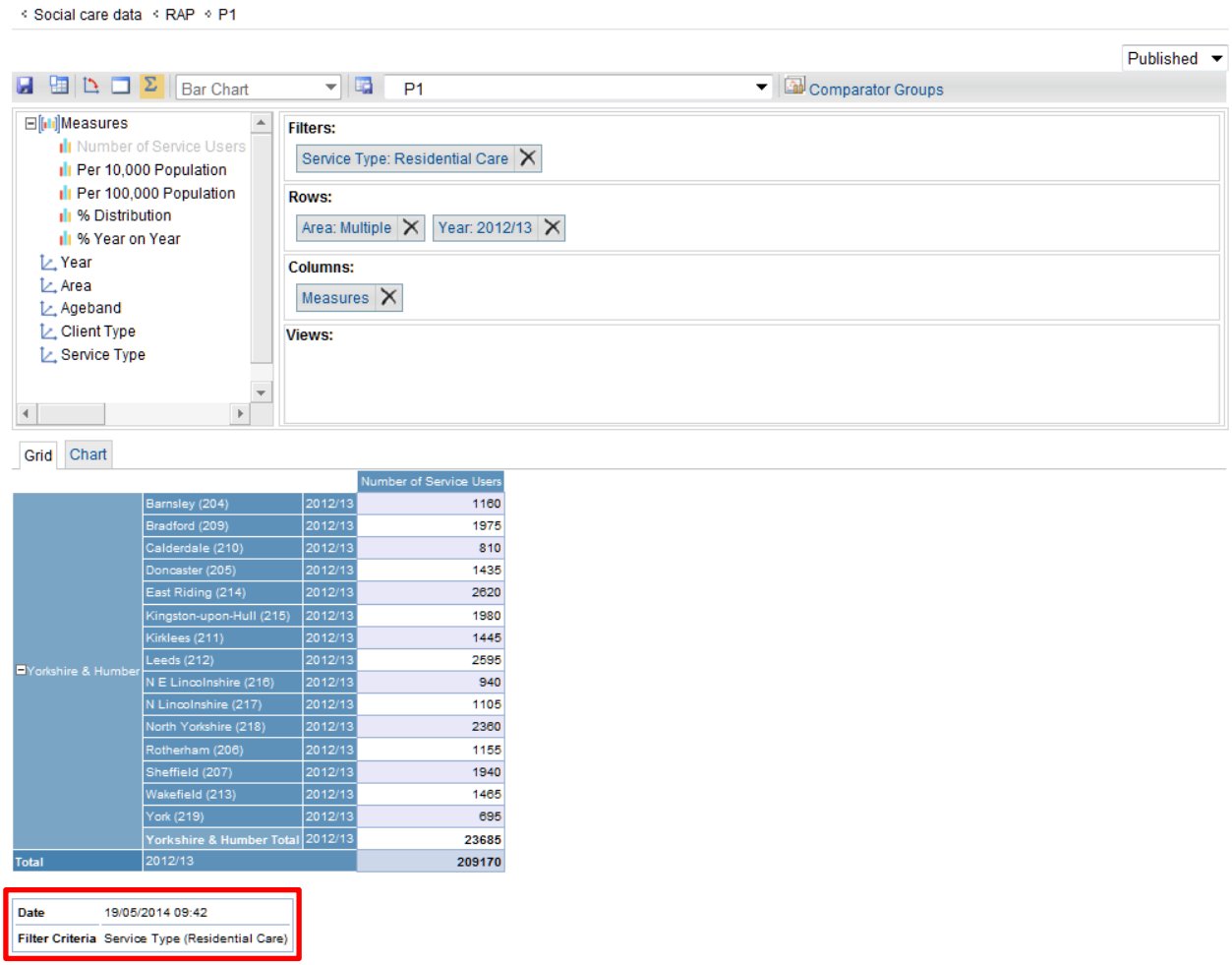
4.3.4 Selected filters



For additional information, whenever filters are used, the filters that have been applied to the query are displayed at the end of the query.

Please note that this only displays in the Grid layout and not the chart.

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5 Customising icons

There are several icons at the top of the screen. This section shows how they can be used. Hovering over each icon provides a brief explanation.

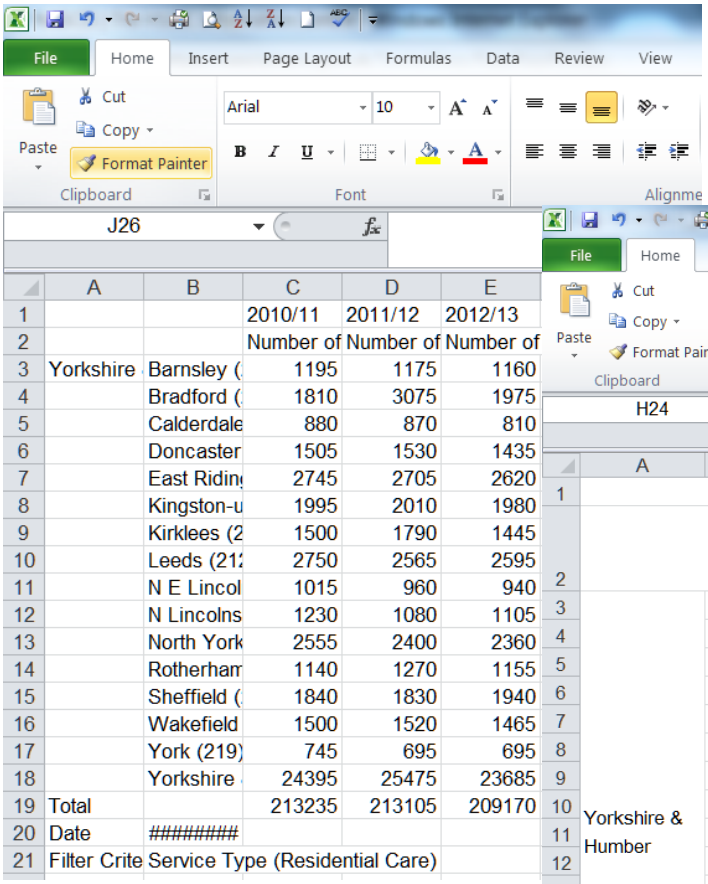
5.1 Exporting and copying data to Excel

Data in the views (i.e. charts and grids) can be exported into a spreadsheet for further analysis.

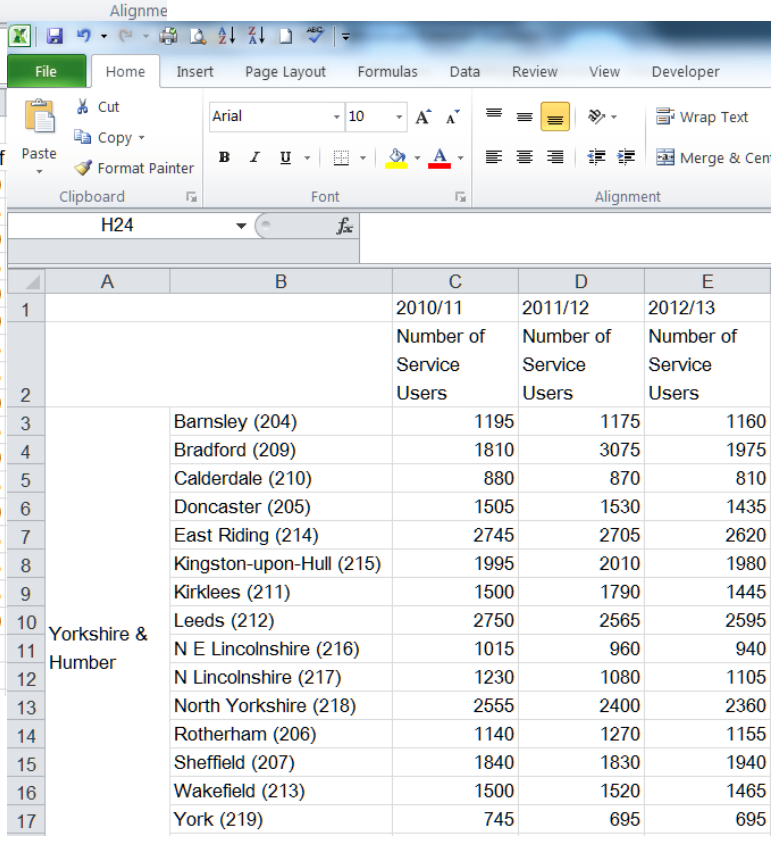
Click on the ‘Save current view to disk’. (i.e. the first icon on the customising icon row), and then click ‘Open’ to view, or ‘Save’ the data. The file is saved with an .xls extension so it can be opened in any version of Microsoft Excel you are using.

Similarly you can copy the data to the clipboard (second icon along) and paste the contents into Excel.

The first screen shot below shows a ‘Paste as text’ option, the second shows a ‘Paste’ option (which retains text wrap and merge cell formats).



	A	B	C	D	E
1			2010/11	2011/12	2012/13
2			Number of	Number of	Number of
3	Yorkshire	Barnsley (	1195	1175	1160
4		Bradford (	1810	3075	1975
5		Calderdale	880	870	810
6		Doncaster	1505	1530	1435
7		East Ridin	2745	2705	2620
8		Kingston-u	1995	2010	1980
9		Kirklees (2	1500	1790	1445
10		Leeds (21	2750	2565	2595
11		N E Lincol	1015	960	940
12		N Lincolns	1230	1080	1105
13		North York	2555	2400	2360
14		Rotherham	1140	1270	1155
15		Sheffield (	1840	1830	1940
16		Wakefield	1500	1520	1465
17		York (219)	745	695	695
18		Yorkshire	24395	25475	23685
19	Total		213235	213105	209170
20	Date	#########			
21	Filter Crite	Service Type (Residential Care)			



	A	B	C	D	E
1			2010/11	2011/12	2012/13
2			Number of Service Users	Number of Service Users	Number of Service Users
3		Barnsley (204)	1195	1175	1160
4		Bradford (209)	1810	3075	1975
5		Calderdale (210)	880	870	810
6		Doncaster (205)	1505	1530	1435
7		East Riding (214)	2745	2705	2620
8		Kingston-upon-Hull (215)	1995	2010	1980
9		Kirklees (211)	1500	1790	1445
10		Leeds (212)	2750	2565	2595
11	Yorkshire & Humber	N E Lincolnshire (216)	1015	960	940
12		N Lincolnshire (217)	1230	1080	1105
13		North Yorkshire (218)	2555	2400	2360
14		Rotherham (206)	1140	1270	1155
15		Sheffield (207)	1840	1830	1940
16		Wakefield (213)	1500	1520	1465
17		York (219)	745	695	695

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Please note that because the file is saved via the NASCIS website you may get the following notice when opening the file:

The file you are trying to open Export.xls is in a different format than specified by the file extension. Verify the file is not corrupted and is from trusted source before opening the file. Do you want to open the file now?

This happens as the file contains web-space formatting, however it is safe to proceed and click yes. Once you have the file open, you can save it with a different file name.

5.2 Pivot the data

The third icon allows the data in the chart or grid to be pivoted. On a grid it swaps the dimensions in the Columns with the Rows, and swaps the row values with the columns.

Grid | Chart

		Yorkshire & Humber														
		Barnsley (204)	Bradford (209)	Calderdale (210)	Doncaster (205)	East Riding (214)	Kingston-upon-Hull (215)	Kirklees (211)	Leeds (212)	N E Lincolnshire (216)	N Lincolnshire (217)	North Yorkshire (218)	Rotherham (206)	Sheffield (207)	Wakefield (213)	York (219)
2008/09	Number of Service Users	21470	31090	15270	18410	31935	22025	33805	38620	14805	12375	52895	16505	36845	18720	14150
2009/10	Number of Service Users	13640	31435	14690	19530	30755	20705	33395	36040	15160	12030	52865	16455	33815	19205	14020
2010/11	Number of Service Users	13800	30240	11315	17215	23740	19455	35535	35380	13355	12310	47670	17185	30760	19235	14460
2011/12	Number of Service Users	15130	31520	10515	15200	22340	17660	32850	25345	13735	12340	43135	16500	27470	18480	14350
2012/13	Number of Service Users	13325	24045	9850	14950	21060	18215	29480	25010	8110	8570	39565	15015	27570	17745	14730

Grid | Chart

		2008/09	2009/10	2010/11	2011/12	2012/13
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users
Yorkshire & Humber	Barnsley (204)	21470	13640	13800	15130	13325
	Bradford (209)	31090	31435	30240	31520	24045
	Calderdale (210)	15270	14690	11315	10515	9850
	Doncaster (205)	18410	19530	17215	15200	14950
	East Riding (214)	31935	30755	23740	22340	21060
	Kingston-upon-Hull (215)	22025	20705	19455	17660	18215
	Kirklees (211)	33805	33395	35535	32850	29480
	Leeds (212)	38620	36040	35380	25345	25010
	N E Lincolnshire (216)	14805	15160	13355	13735	8110
	N Lincolnshire (217)	12375	12030	12310	12340	8570
	North Yorkshire (218)	52895	52865	47670	43135	39565
	Rotherham (206)	16505	16455	17185	16500	15015
	Sheffield (207)	36845	33815	30760	27470	27570
	Wakefield (213)	18720	19205	19235	18480	17745
	York (219)	14150	14020	14460	14350	14730

The above example shows the results of the use of the Pivot function on a grid.

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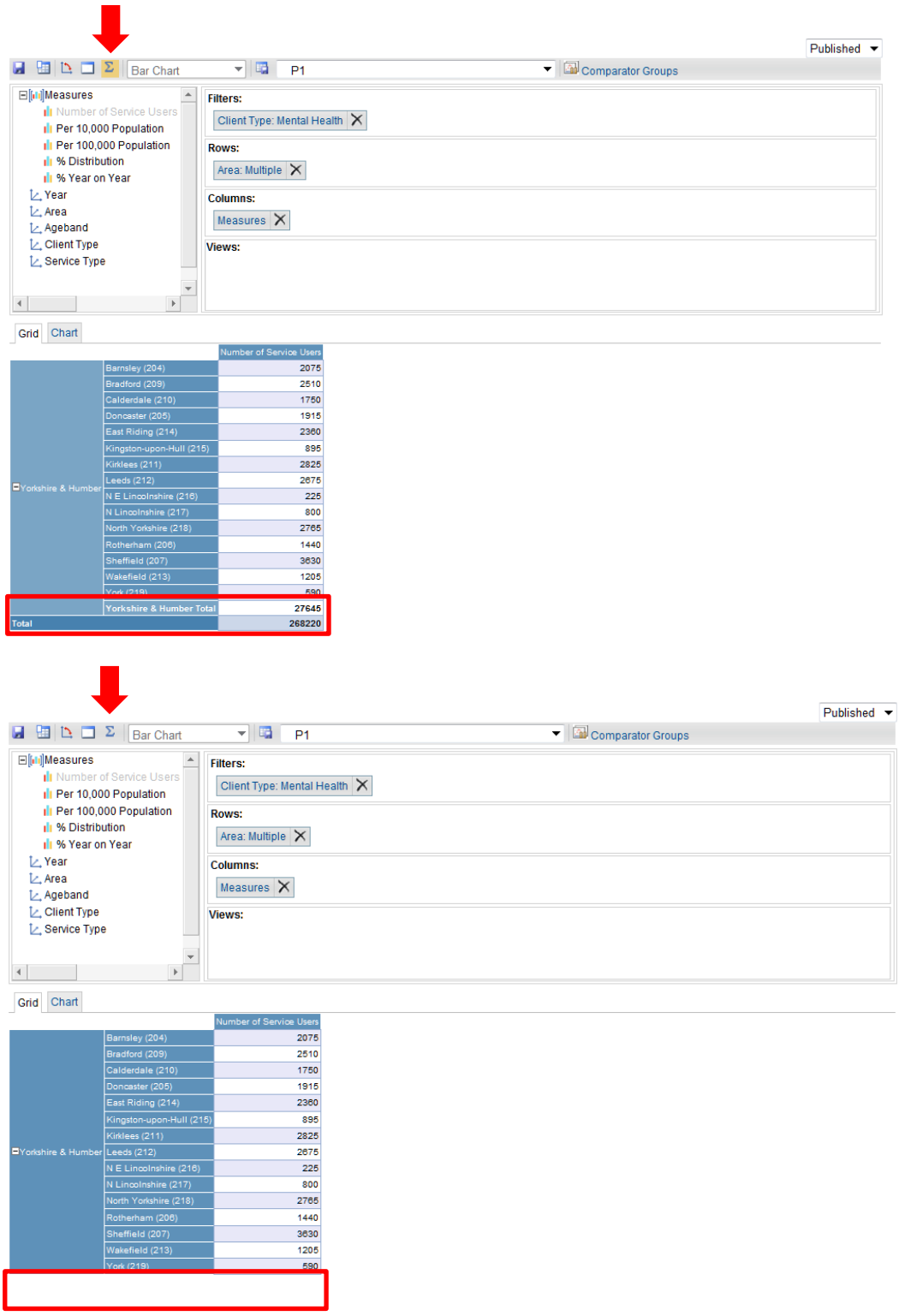
5.3 Clear the data

The fourth icon along simply clears the current view, creating a blank template to create a new query.

5.4 Toggle the view total

The icon fifth from the left of the Customising Bar allows you to switch or 'toggle' the totals at the foot of the grid, on or off, with on highlighting the **Σ** in orange. Please see example below – the first diagram shows totals on, the second has totals turned off.



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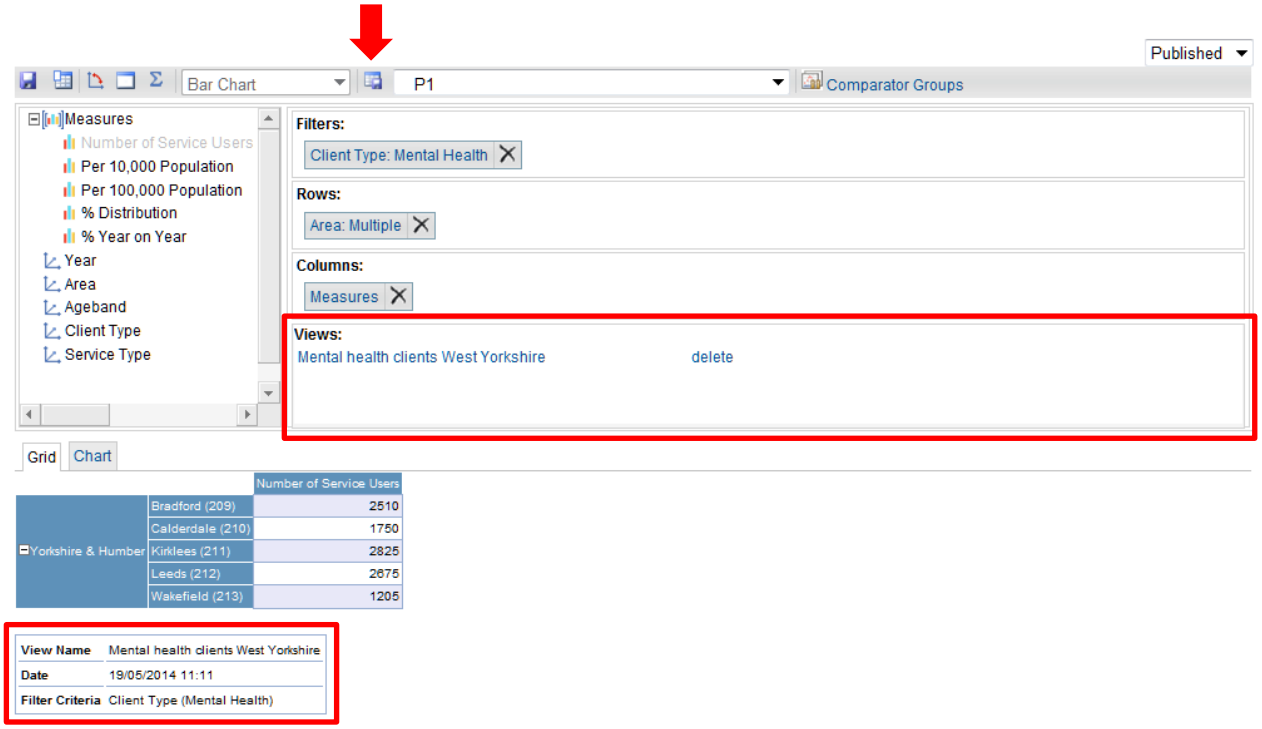
5.5 Saving your query

This is a feature which has been added following the feedback from recent NASCIS User Workshops. The '**Save View'** icon allows you to save the query you have built for future use.



Saved queries can then be accessed in the Views part of the OLAP Work Area. These are area specific so any views saved for RAP P1 will only show when you are viewing the RAP P1 data. The view name is also shown in the metadata underneath the grid / table.

If you have access to the pre-release data, any views you have saved in Published will need to be recreated in Restricted, as they will not transfer over between views.

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6 Joint Strategic Needs Assessment (JSNA)

6.1 Background

Joint Strategic Needs Assessment (JSNA) is a process that helps identify current and future health and wellbeing needs of a local population, informing the priorities and targets set by Local Area Agreements, leading to agreed commissioning priorities that will improve outcomes and reduce health inequalities.

key JSNA indicators from the current dataset are provided through NASCIS, covering domains including demography, social and environmental context, lifestyle and risk factors, burden of ill-health and services.

6.2 Some differences to other data in OLAP

- The **Areas** for which to view the JSNA data are split into 'Health' and 'Administrative' geographic areas whilst the **Indicators** are split by theme and sub-theme e.g. Burden of ill health>Cancer.

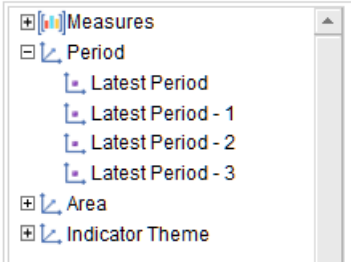
Each indicator also contains a code for the latest period of data that is available, in the following format **X##**.

- **X** shows the time period (C is calendar year and F is financial year)
- ## shows the year, so for example C11 is calendar year 11 (2011).

The **Period** dimension (**fig4**) shows the data period for time series analysis.

This enables you to choose how far back from the data period you wish to view, hence **Latest Period -1**. This is dependent on the availability of historical data for the indicator(s) in your query.

Fig4 - Period



There are a number of measures available to complete your query, again dependent on the information available. The default setting for the JSNA indicators is ***Rate***, but where possible **Numerator** and **Denominator** are also available to show the underlying data. Additionally statistical confidence intervals (***CIs***) are available, where these have been calculated for any indicators.

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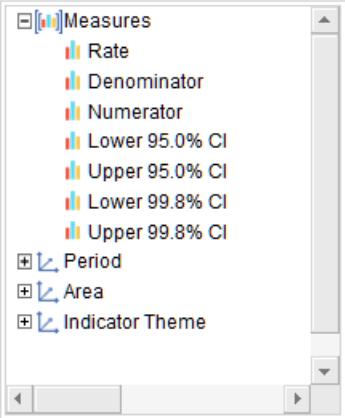
Fig5 - Measures



Please note that where the indicator is an actual figure, this will show under the ***Numerator*** measure. For further information please consult the metadata, available in the JSNA section of the NASCIS website.

The most efficient way to view the indicators in the processor is by placing the ‘Indicator theme’ dimension in ‘Rows’ and the ‘Area’ dimension in ‘Columns’. It is recommended that you choose your specific area prior to dragging on ‘Measures’ (which will render the grid).

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7 User Experience Survey (UES)

7.1 Background

The information available via NASCIS for Social Care User Experience Survey provides information on outcomes for users which can be used to contextualise some of the information provided from other returns. For example, 'Are the home care users identified via RAP happy with their home care service?'

The UES data currently available in NASCIS is the:

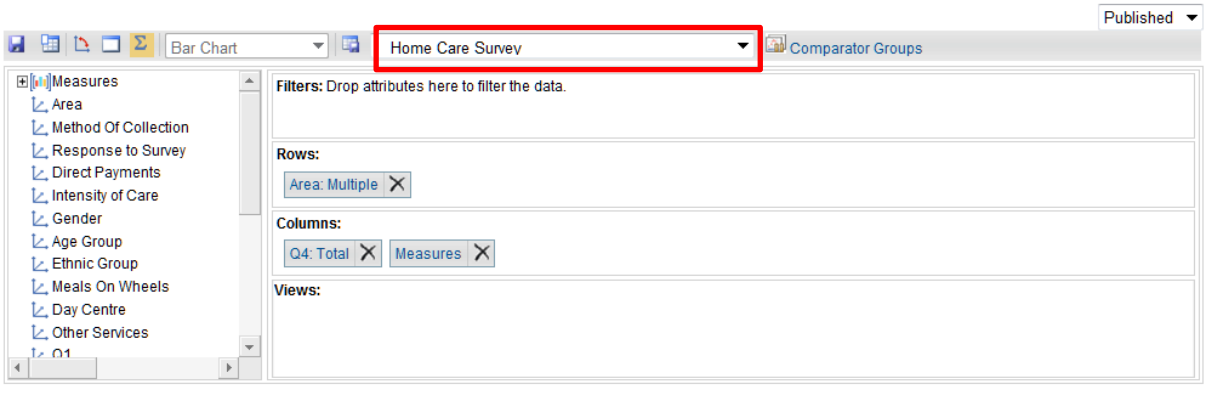
'Adult Social Care Survey' *(Beta)*

'Survey of Adult Carers In England'

'Home Care Survey 2008-09'

The main difference to the other social care data is that the UES data is at individual level so any cross-analysis of questions or demographics is possible, i.e. you are not restricted to the way in which the proformas are constructed as in the other returns. The data is available to view as counts and also as percentages, although please bear in mind small numbers when looking at percentages, e.g. where the query is based on 10 people, each representing 10%.

Perhaps the most useful way of analysing the survey data is by looking at the percentage distributions for the survey questions, or by sample demographics. See example below for Q4 of the Home Care survey, which asks home care users in the Yorkshire and Humberside region "Do your care workers do the things that you want done?"



		They always do the things I want done	They nearly always do the things I want done	They sometimes do the things I want done	They never do the things I want done	non-response to the whole survey	non-response to this question	Total
		% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution
Yorkshire & Humber	Barnsley (204)	34.64	13.18	3.69	0.08	46.91	1.51	100.00
	Bradford (209)	25.78	15.71	4.09	0.44	52.00	1.98	100.00
	Calderdale (210)	29.60	13.26	2.89	0.00	52.01	2.24	100.00
	Doncaster (205)	41.28	15.32	2.57	0.00	39.04	1.79	100.00
	East Riding (214)	21.96	11.81	3.19	0.12	62.46	0.47	100.00
	Kingston-upon-Hull (215)	26.48	11.23	3.43	0.35	57.45	1.06	100.00
	Kirklees (211)	34.46	21.30	8.04	0.22	35.00	0.98	100.00
	Leeds (212)	22.28	11.59	3.30	0.48	61.50	0.84	100.00
	N E Lincolnshire (216)	39.38	12.94	3.52	0.56	35.44	8.16	100.00
	N Lincolnshire (217)	41.53	26.08	5.81	0.50	23.92	2.16	100.00
	North Yorkshire (218)	24.48	12.14	3.70	0.28	57.02	2.37	100.00
	Rotherham (206)	32.52	14.92	3.03	0.22	47.73	1.59	100.00
	Sheffield (207)	25.74	15.95	6.55	0.47	48.34	2.94	100.00
	Wakefield (213)	31.74	13.92	3.83	0.08	49.65	0.78	100.00
	York (219)	37.08	19.20	5.72	0.41	34.53	3.06	100.00
	Yorkshire & Humber Total	**30.21**	**14.86**	**4.12**	**0.28**	**48.57**	**1.95**	**100.00**
Total		**30.21**	**14.86**	**4.12**	**0.28**	**48.57**	**1.95**	**100.00**

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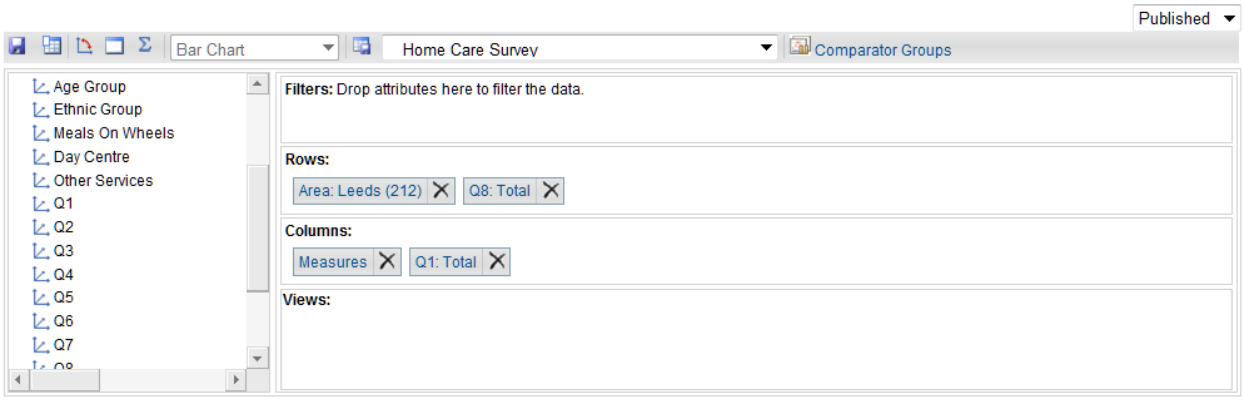
The OLAP will allow you to filter the dimensions, for example to omit non-respondents when looking at percentage distributions for a particular question. Using the previous example simply click on the ‘Q4: Total’ dimension in the Columns area and deselect those data items you do not wish to view e.g. non-respondents to the survey, or any number of the responses to the question itself. Omitting non-respondents from the percentage calculation is the standard way to look at survey data (unless you are of course interested in how many people failed to respond).

Cross analysis (often referred to as cross-tabulation) of questions is also possible using the OLAP Tool, for example for the Home Care survey you could view whether or not seeing the same care workers (Q8 from top to bottom) affects overall satisfaction with home care services (Q1 left to right across the top of the table).



			I am extremely satisfied	I am very satisfied	I am quite satisfied	I am neither satisfied nor dissatisfied	I am quite dissatisfied	I am very dissatisfied	I am extremely dissatisfied	non-response to the whole survey	non-response to this question
			% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution	% Distribution
Yorkshire & Humber	Leeds (212)	Yes, I always see the same care workers	3.36	3.30	0.78	0.00	0.06	0.00	0.06	0.00	0.12
		No, but I nearly always see the same care workers	6.43	10.15	8.11	1.08	0.66	0.24	0.12	0.00	0.42
		No, I hardly ever see the same care workers	0.24	0.48	0.96	0.42	0.36	0.06	0.00	0.00	0.06
		No, I never see the same care workers	0.00	0.00	0.06	0.06	0.06	0.00	0.00	0.00	0.00
		non-response to the whole survey	0.00	0.00	0.00	0.00	0.00	0.00	0.00	61.50	0.00
		non-response to this question	0.24	0.18	0.12	0.12	0.06	0.06	0.00	0.00	0.06

The Adult Social Care User Survey provides information on service user satisfaction with the care services they receive. The information available on NASICS compliments the published data in the reports as it also allows the user access to information on survey administration and non-responses relative to demographic and area information. This could be used by survey administrators to compare response rates among certain demographic groups for example. The data for separate years are held on NASCIS as individual views.

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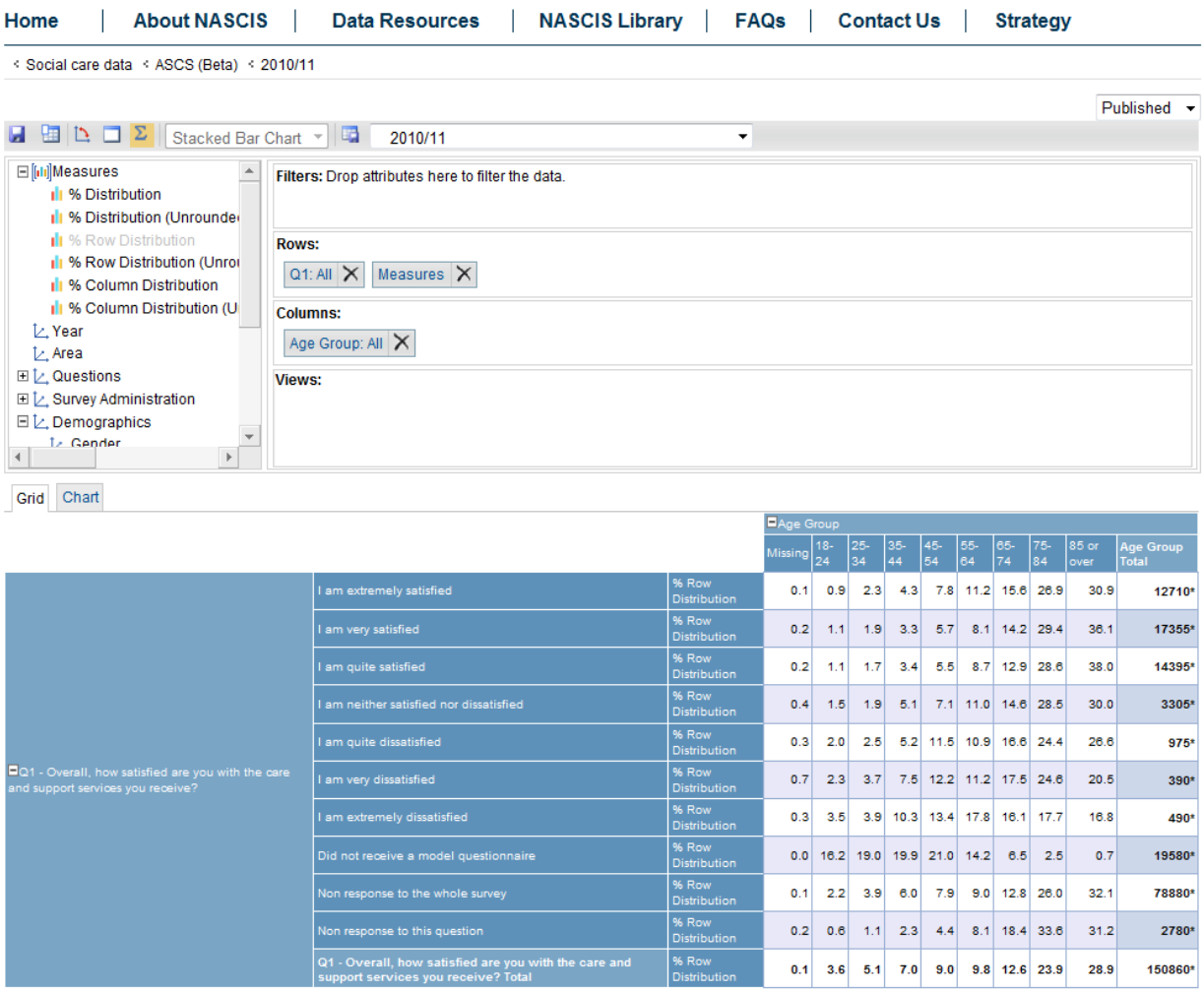
7.2 How to create UES data views using NASCIS

An example view of user satisfaction by age demographic as a % of Row Distribution.



			Age Group									
			Missing	18-24	25-34	35-44	45-54	55-64	65-74	75-84	85 or over	Age Group Total
Q1 - Overall, how satisfied are you with the care and support services you receive?	I am extremely satisfied	% Row Distribution	0.1	0.9	2.3	4.3	7.8	11.2	15.6	26.9	30.9	12710*
	I am very satisfied	% Row Distribution	0.2	1.1	1.9	3.3	5.7	8.1	14.2	29.4	36.1	17355*
	I am quite satisfied	% Row Distribution	0.2	1.1	1.7	3.4	5.5	8.7	12.9	28.6	38.0	14395*
	I am neither satisfied nor dissatisfied	% Row Distribution	0.4	1.5	1.9	5.1	7.1	11.0	14.6	28.5	30.0	3305*
	I am quite dissatisfied	% Row Distribution	0.3	2.0	2.5	5.2	11.5	10.9	16.6	24.4	26.6	975*
	I am very dissatisfied	% Row Distribution	0.7	2.3	3.7	7.5	12.2	11.2	17.5	24.6	20.5	390*
	I am extremely dissatisfied	% Row Distribution	0.3	3.5	3.9	10.3	13.4	17.8	16.1	17.7	16.8	490*
	Did not receive a model questionnaire	% Row Distribution	0.0	16.2	19.0	19.9	21.0	14.2	6.5	2.5	0.7	19580*
	Non response to the whole survey	% Row Distribution	0.1	2.2	3.9	6.0	7.9	9.0	12.8	26.0	32.1	78880*
	Non response to this question	% Row Distribution	0.2	0.6	1.1	2.3	4.4	8.1	18.4	33.6	31.2	2780*
	Q1 - Overall, how satisfied are you with the care and support services you receive? Total	% Row Distribution	0.1	3.6	5.1	7.0	9.0	9.8	12.6	23.9	28.9	150860*

Drag and drop the Question you require into the rows. Left click the question once it is in the column box and it will bring up a pop-up menu.

Drag and drop the attribute to compare against (for example Demographic – Primary Client Group, or Services Received) into the column box.

You can left click the attribute once it is in the row box and un-tick the box for “missing”.

Drag and drop the ‘% Row Distribution’ measure into the row section. It will be displayed as ‘Measures’ once placed. This will then distribute the figures as a % of the total for the responses for the age group. For example the percentage of respondents in the 65-74 age bracket is 14.2% of the respondents who answered they were very satisfied for question 1.

The above figure shows a completed view following the above method and the grid produced.

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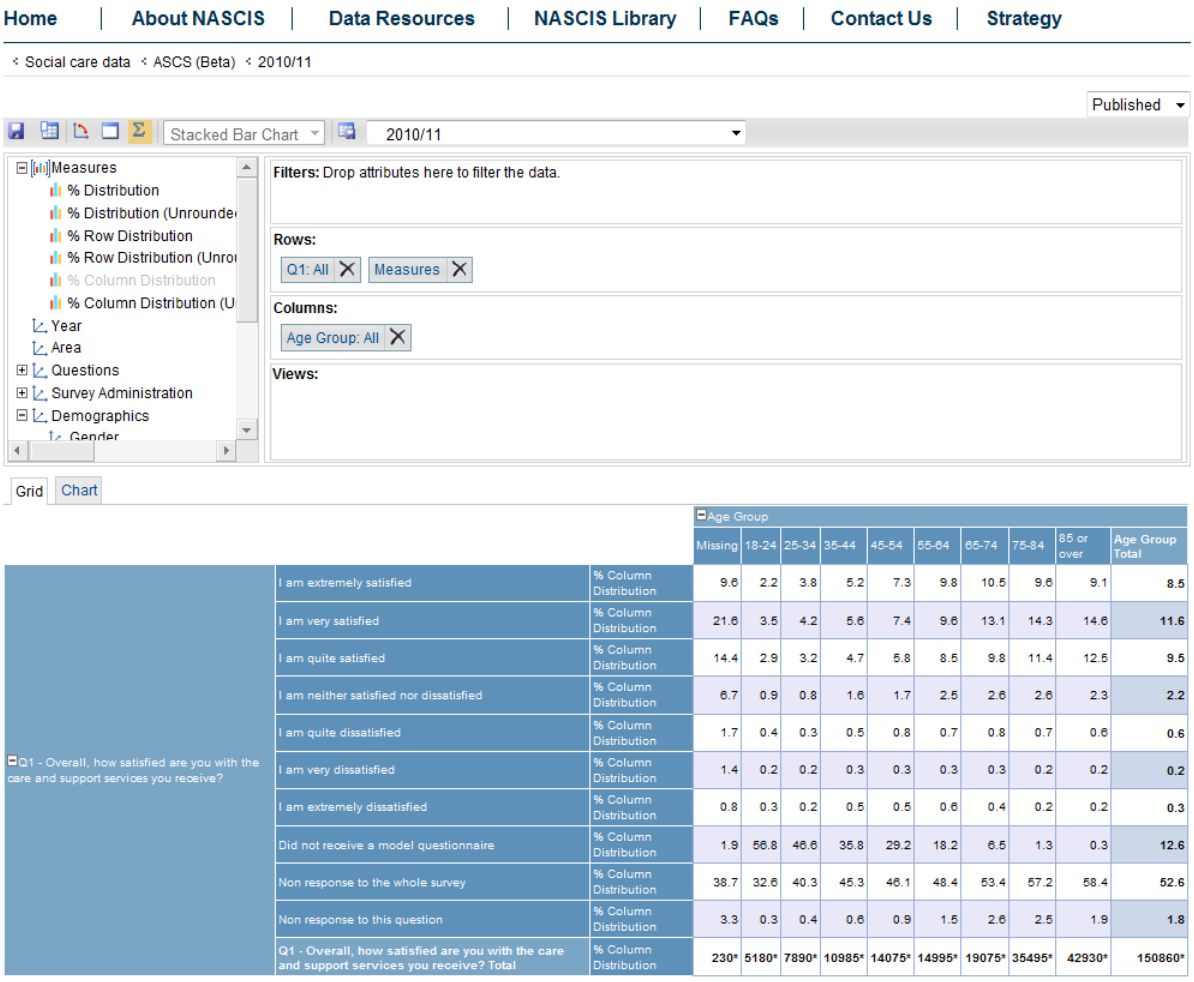
An example view of user satisfaction by age demographic as a % of Column Distribution.



			Age Group								
			Missing	18-24	25-34	35-44	45-54	55-64	65-74	75-84	85 or over	Age Group Total
Q1 - Overall, how satisfied are you with the care and support services you receive?	I am extremely satisfied	% Column Distribution	9.6	2.2	3.8	5.2	7.3	9.8	10.5	9.6	9.1	8.5
	I am very satisfied	% Column Distribution	21.6	3.5	4.2	5.6	7.4	9.6	13.1	14.3	14.6	11.6
	I am quite satisfied	% Column Distribution	14.4	2.9	3.2	4.7	5.8	8.5	9.8	11.4	12.5	9.5
	I am neither satisfied nor dissatisfied	% Column Distribution	6.7	0.9	0.8	1.6	1.7	2.5	2.6	2.6	2.3	2.2
	I am quite dissatisfied	% Column Distribution	1.7	0.4	0.3	0.5	0.8	0.7	0.8	0.7	0.6	0.6
	I am very dissatisfied	% Column Distribution	1.4	0.2	0.2	0.3	0.3	0.3	0.3	0.2	0.2	0.2
	I am extremely dissatisfied	% Column Distribution	0.8	0.3	0.2	0.5	0.5	0.6	0.4	0.2	0.2	0.3
	Did not receive a model questionnaire	% Column Distribution	1.9	56.8	46.6	35.8	29.2	18.2	6.5	1.3	0.3	12.6
	Non response to the whole survey	% Column Distribution	38.7	32.6	40.3	45.3	46.1	48.4	53.4	57.2	58.4	52.6
	Non response to this question	% Column Distribution	3.3	0.3	0.4	0.6	0.9	1.5	2.6	2.5	1.9	1.8
	Q1 - Overall, how satisfied are you with the care and support services you receive? Total	% Column Distribution	230*	5180*	7890*	10985*	14075*	14995*	19075*	35495*	42930*	150860*

Drag and drop the Question you require into the rows. Left click the question once it is in the column box and it will bring up a pop-up menu.

Drag and drop the attribute to compare against (for example Demographic – Primary Client Group, or Services Received) into the column box.

You can left click the attribute once it is in the row box and un-tick the box for “missing”.

Drag and drop the ‘% Column Distribution’ measure into the row section. It will be displayed as ‘Measures’ once placed. This will then distribute the figures as a % of the total for the responses for the question. For example, the percentage of respondents who answered they were very satisfied for question 1 bracket is 13.1% of the total number of people aged 65-74.

The above figure shows a completed view following the above method and the grid produced.

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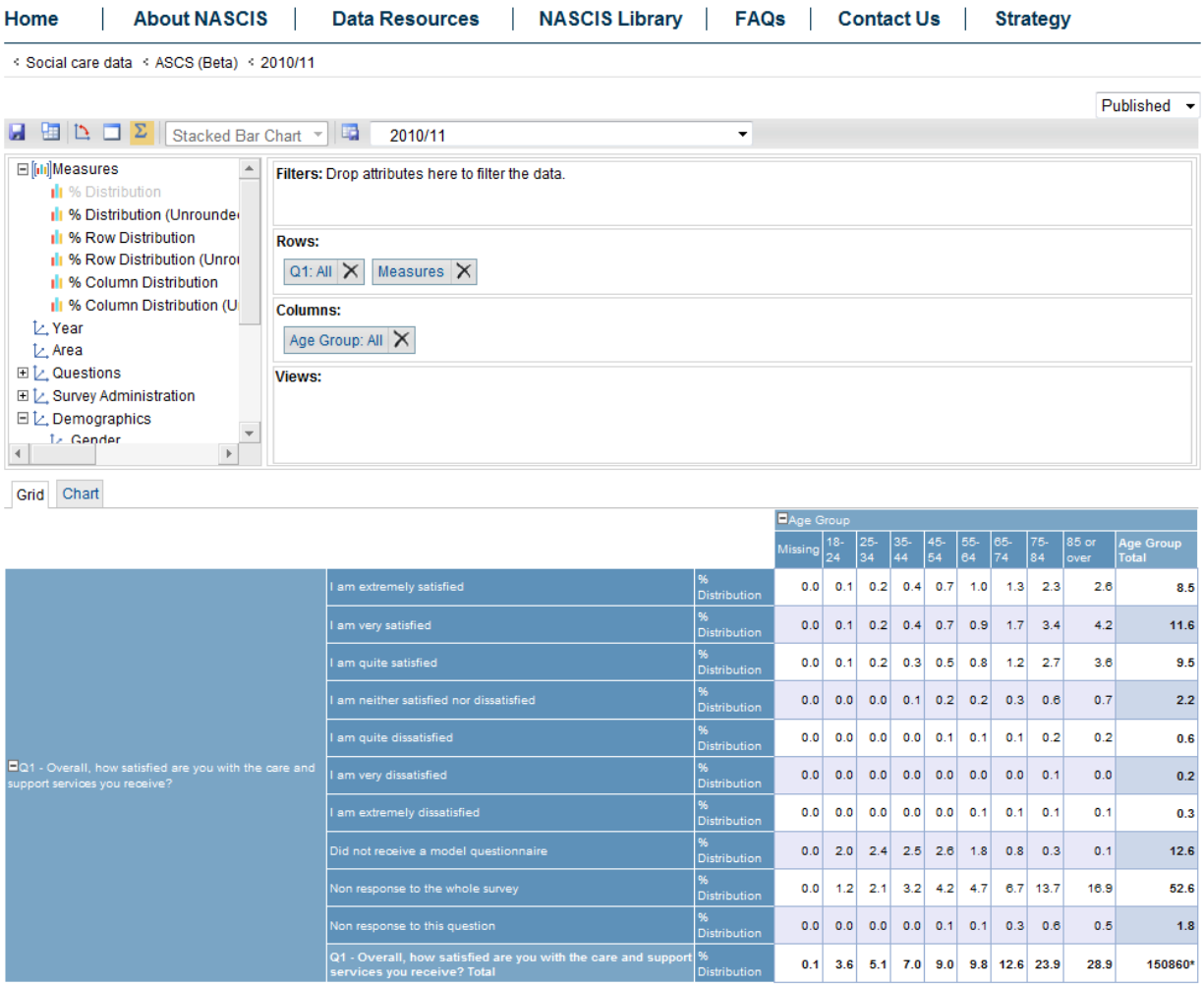
An example view of user satisfaction by primary client type demographic as a % Distribution.



			Age Group									
			Missing	18-24	25-34	35-44	45-54	55-64	65-74	75-84	85 or over	Age Group Total
Q1 - Overall, how satisfied are you with the care and support services you receive?	I am extremely satisfied	% Distribution	0.0	0.1	0.2	0.4	0.7	1.0	1.3	2.3	2.6	8.5
	I am very satisfied	% Distribution	0.0	0.1	0.2	0.4	0.7	0.9	1.7	3.4	4.2	11.6
	I am quite satisfied	% Distribution	0.0	0.1	0.2	0.3	0.5	0.8	1.2	2.7	3.6	9.5
	I am neither satisfied nor dissatisfied	% Distribution	0.0	0.0	0.0	0.1	0.2	0.2	0.3	0.6	0.7	2.2
	I am quite dissatisfied	% Distribution	0.0	0.0	0.0	0.0	0.1	0.1	0.1	0.2	0.2	0.6
	I am very dissatisfied	% Distribution	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1	0.0	0.2
	I am extremely dissatisfied	% Distribution	0.0	0.0	0.0	0.0	0.0	0.1	0.1	0.1	0.1	0.3
	Did not receive a model questionnaire	% Distribution	0.0	2.0	2.4	2.5	2.6	1.8	0.8	0.3	0.1	12.6
	Non response to the whole survey	% Distribution	0.0	1.2	2.1	3.2	4.2	4.7	6.7	13.7	16.9	52.6
	Non response to this question	% Distribution	0.0	0.0	0.0	0.0	0.1	0.1	0.3	0.6	0.5	1.8
	Q1 - Overall, how satisfied are you with the care and support services you receive? Total	% Distribution	0.1	3.6	5.1	7.0	9.0	9.8	12.6	23.9	28.9	150860*

Drag and drop the Question you require into the rows. Left click the question once it is in the column box and it will bring up a pop-up menu.

Drag and drop the attribute to compare against (for example Demographic – Primary Client Group, or Services Received) into the column box.

You can left click the attribute once it is in the row box and un-tick the box for “missing”.

Drag and drop the ‘% Distribution’ measure into the row section. It will be displayed as ‘Measures’ once placed. This will then distribute the figures as a % of the grand total for the each component of the responses for the question. For example, the percentage of respondents who answered they were very satisfied for question 1 in the 65-74 age bracket is 1.7%.

The above figure shows a completed view following the above method and the grid produced.

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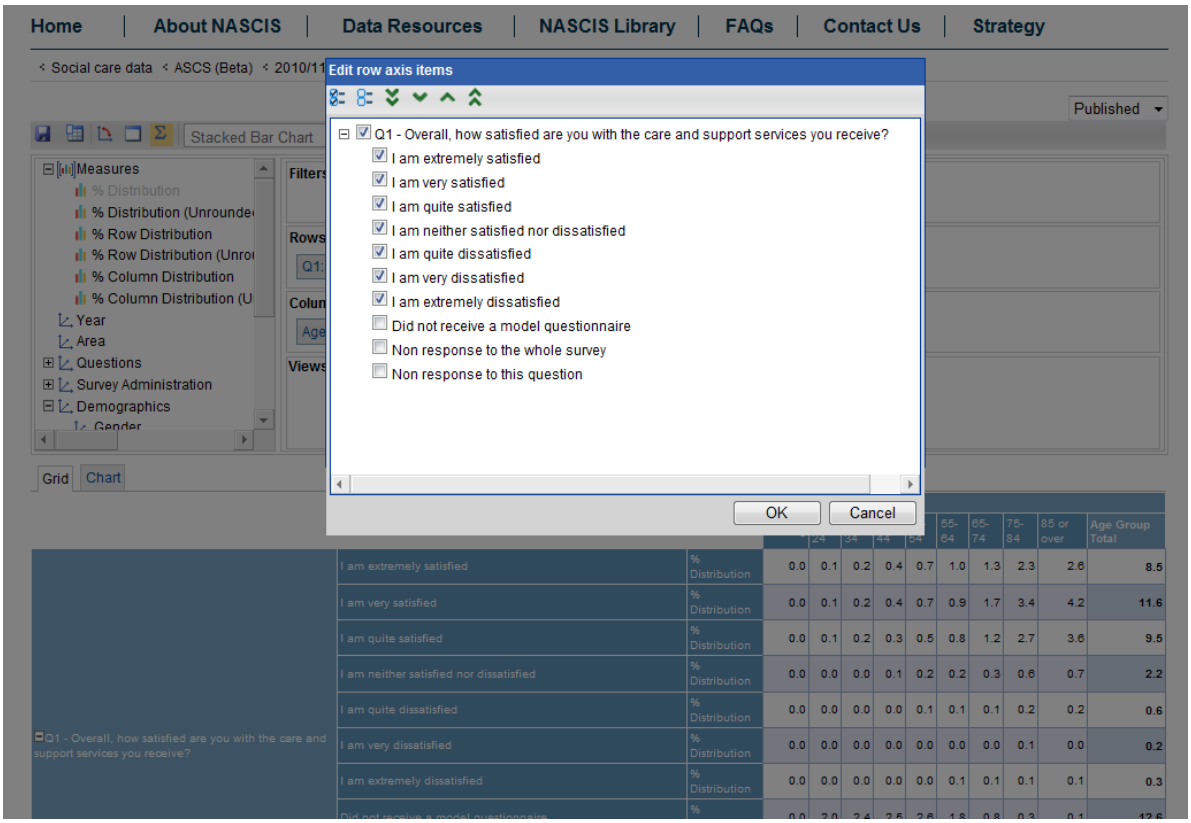
The pop-up menu displayed when clicking on an attribute



Un-tick the “Did not receive a model questionnaire”, “Non response to the whole survey” and “Non response to this question” boxes as shown in figure 4. Omitting non respondents is the standard way to view survey data, unless you want to check how many people failed to respond.

The table should automatically generate.

Any question or attribute can be substituted for the ones used. Examples of use include checking to see levels of satisfaction among different ethnic groups, client types or service users.

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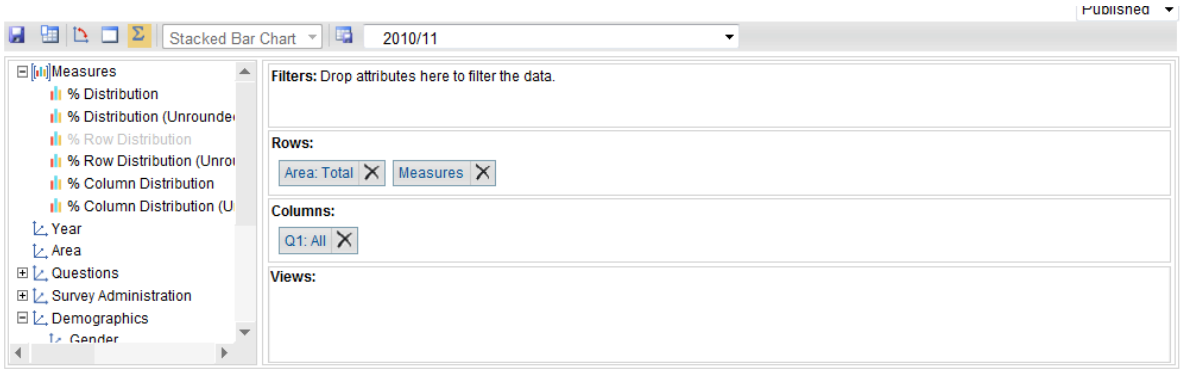
An example view of the data in the same style as the published annex tables, by area as a % of row distribution



Grid | Chart

			Q1 - Overall, how satisfied are you with the care and support services you receive?							
			I am extremely satisfied	I am very satisfied	I am quite satisfied	I am neither satisfied nor dissatisfied	I am quite dissatisfied	I am very disssatisfied	I am extremely disssatisfied	Q1 - Overall, how satisfied are you with the care and support services you receive? Total
East Midlands	% Row Distribution		23.2	37.7	29.2	6.7	2.0	0.7	0.5	2585*
Eastern	Bedford (625)	% Row Distribution	20.2	33.2	37.0	7.5	1.6		0.6	320*
	Cambridgeshire (623)	% Row Distribution	20.1	39.1	31.1	6.9	1.5	0.5	0.8	390*
	Central Bedfordshire (626)	% Row Distribution	15.4	38.6	34.6	6.5	3.6	0.7	0.7	305*
	Essex (620)	% Row Distribution	20.0	38.2	26.2	10.0	2.1	0.6	2.9	340*
	Hertfordshire (606)	% Row Distribution	20.0	36.3	32.0	8.0	1.5	1.5	0.6	325*
	Luton (611)	% Row Distribution	23.8	29.7	35.7	8.9	1.1		0.7	270*
	Norfolk (607)	% Row Distribution	17.6	37.3	34.8	7.5	1.1	0.7	1.1	280*
	Peterborough (624)	% Row Distribution	26.3	34.5	31.8	5.5	1.1	0.5	0.3	365*
	Southend (621)	% Row Distribution	27.6	36.4	25.8	6.5	2.3	0.6	0.9	340*
	Suffolk (609)	% Row Distribution	28.6	36.8	28.3	3.8	0.8	1.1	0.5	365*
	Thurrock (622)	% Row Distribution	25.4	34.5	29.2	7.0	2.1	0.7	1.1	285*
	Eastern Total	% Row Distribution	**20.8**	**37.1**	**30.8**	**7.6**	**1.5**	**0.8**	**1.3**	3585*
London	% Row Distribution		22.4	32.7	30.8	8.3	2.6	1.3	1.8	10555*
North East	% Row Distribution		29.9	34.9	26.9	6.0	1.4	0.4	0.5	3190*
North West	% Row Distribution		29.8	33.9	26.5	6.0	2.1	0.6	1.0	8205*
South East	% Row Distribution		25.5	35.9	29.0	6.2	2.2	0.6	0.6	5780*
South West	% Row Distribution		25.2	36.9	28.4	6.4	1.6	0.7	0.9	5825*
West Midlands	% Row Distribution		26.7	34.2	29.1	6.7	1.7	0.6	0.9	4940*
Yorkshire & Humber	% Row Distribution		27.6	35.8	28.0	5.7	1.8	0.5	0.6	4950*
Total	% Row Distribution		25.7	35.2	28.8	6.7	1.9	0.7	1.0	49620*

The above shows a typical view showing a question by area, as in ‘U1 - Answers by Council’ of the annex tables that are published with the ASCS reports

Drag and drop ‘area’ from the left hand field into the rows. Left click ‘area’ once it is in the row box and you can select either the region, or drill down into the region. To do this, click on the + next to Eastern, then click the select all button, which is the first button on the left at the top. Then click on the checkbox next to Bedfordshire (610) to deselect this council and click OK.

Drag and drop the % Row Distribution measure from the left-hand field into the rows.

Drag and drop the Question you require from the left-hand field into the columns.

Left click the question once it is in the column box to bring up a pop-up menu. Click on the + next to Q1 to drill down to the question responses. Click the select all button, then un-tick the “Did not receive a model questionnaire”, “Non response to the whole survey” and “Non response to this question” boxes.

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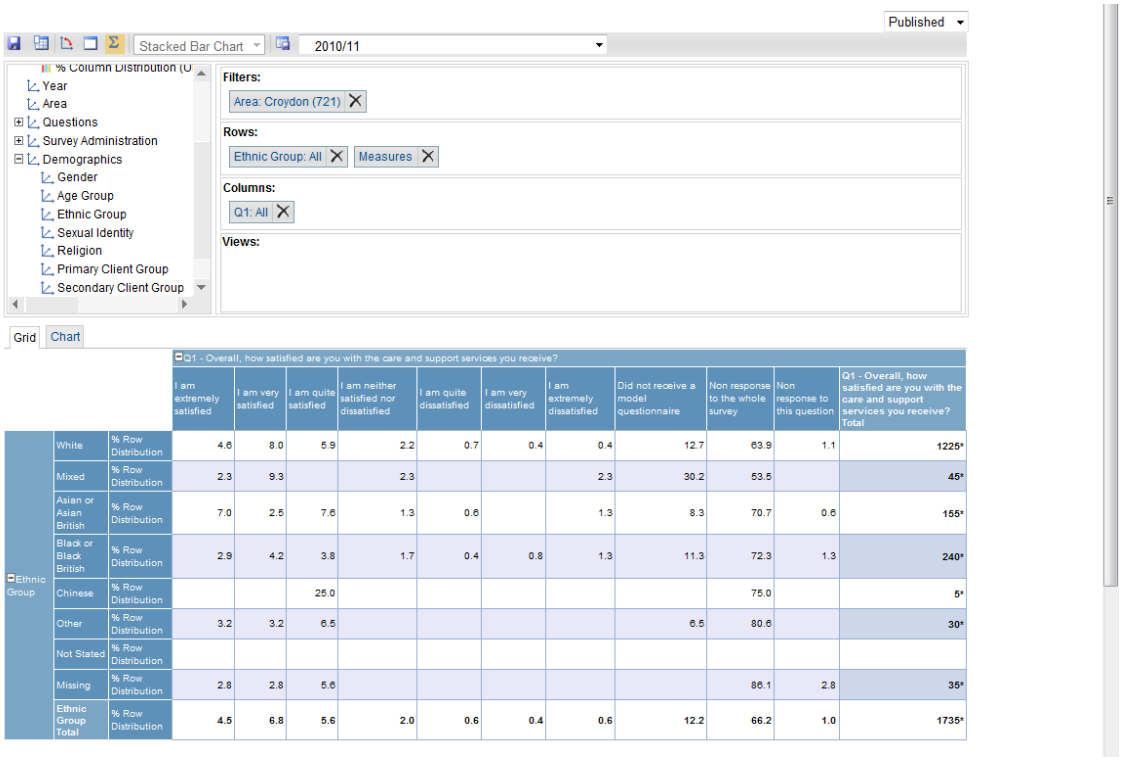
Omitting non respondents is the standard way to view survey data as created in the annex table, unless you want to check how many people failed to respond.

The table should automatically generate as the above image, in alphabetical order of council. Note you can select as many or as few of the areas and or question responses as you wish.

7.3 How to use NASCIS to check response rates

An example response rate view, comparing response rates to question 1 between ethnic groups in Croydon



Q1 - Overall, how satisfied are you with the care and support services you receive?

			I am extremely satisfied	I am very satisfied	I am quite satisfied	I am neither satisfied nor dissatisfied	I am quite dissatisfied	I am very dissatisfied	I am extremely dissatisfied	Did not receive a model questionnaire	Non response to the whole survey	Non response to this question	Q1 - Overall, how satisfied are you with the care and support services you receive? Total
Ethnic Group	White	% Row Distribution	4.6	8.0	5.9	2.2	0.7	0.4	0.4	12.7	63.9	1.1	1225*
	Mixed	% Row Distribution	2.3	9.3		2.3			2.3	30.2	53.5		45*
	Asian or Asian British	% Row Distribution	7.0	2.5	7.6	1.3	0.6		1.3	8.3	70.7	0.6	155*
	Black or Black British	% Row Distribution	2.9	4.2	3.8	1.7	0.4	0.8	1.3	11.3	72.3	1.3	240*
	Chinese	% Row Distribution			25.0						75.0		5*
	Other	% Row Distribution	3.2	3.2	6.5					6.5	80.6		30*
	Not Stated	% Row Distribution											
	Missing	% Row Distribution	2.8	2.8	5.6						86.1	2.8	35*
	Ethnic Group Total	% Row Distribution	4.5	6.8	5.6	2.0	0.6	0.4	0.6	12.2	66.2	1.0	1735*

Drag and drop ‘area’ or an attribute from ‘demographics’ from the left-hand side field. If you wish to look at a certain demographic in an area, you can drag and drop area into the ‘filters’ field and then click it to bring up a menu in which you select the area to filter by.

Drag and drop the % Row Distribution measure from the left hand field into the rows.

Drag and drop the Question you require from the left hand field into the columns.

To interpret these results, you should sum the percentage of people who responded to each answer of the question (in the picture above this would be the sum of all of the respondents to ‘I am extremely satisfied’ to ‘I am extremely dissatisfied’ and then use this as the percentage of people who responded to the survey.

Figure 5 above shows an example of response rate compared between different ethnic groups in the Croydon area of London.

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7.4 Non responses to survey options on NASCIS

To check for non-response to the survey questions in OLAP, users should add “non-response to question”, “non-response to questionnaire” and “did not receive questionnaire” options by the area category, and applying the % row distribution measure, a sensible table will be produced. The row % totals will add up to 100%. The same is applied when exploring non-response by demographic.

However, it should be noted that the answer percentages within this table are not consistent with the published percentages as it takes into the account the total number of people who answered and did not answer the survey and so this will lower the percentage for people who answered the question, despite the actual total number of answers for each being the same.

This data could be used to asses if certain areas, ethnic groups or client types are more disinclined to answer the questionnaire

7.5 Important information and limitations

NASCIS displays information relating to the primary and secondary client type demographic groups. This is slightly different to the client type demographic group displayed in the published results (which is composed of the combined primary and secondary client type data). Due to this, any grids made using primary or secondary client will not exactly match the client type data in the annex tables as these are a combination of the two groups.

The other known limitations not previously mentioned are that not all questions are able to be cross compared in a meaningful way and caution is needed to compare data between 2010-11 and 2011-12, due to different questions between years.

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8 Adult Social Care Outcomes Framework (ASCOF)

8.1 Background

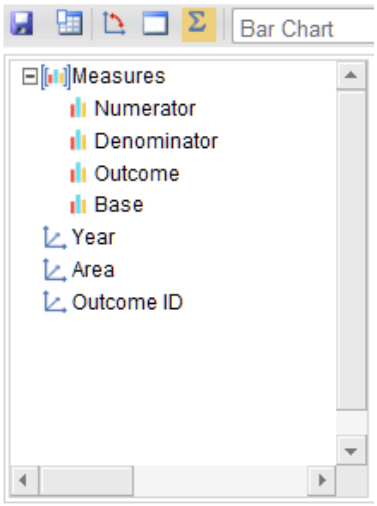
Adult Social Care Outcomes Framework (ASCOF) is a set of outcome measures, which have been agreed to be of value both nationally and locally for demonstrating the achievements of adult social care. Nationally, the ASCOF will give an indication of the strengths of social care and success in delivering better outcomes for people who use services. Locally, one of the key uses of the ASCOF is for 'benchmarking' and comparison between areas. The ASCOF is not a national performance management tool.

The ASCOF definitions handbook was first launched on 31 March 2011, and updated annually for the year of reporting. Definitions handbook and supporting material can be found at:

https://www.gov.uk/government/publications/the-adult-social-care-outcomes-framework-2013-to-2014

8.2 OLAP components

Categories and measures



Measures:

- Numerator
- Denominator (council systems only)
- **Outcome** (percentage) - is the main outcome measure for benchmarking
- Base (surveys only)

Year – financial years (some indicators will not have data for 2011/12, 2013/14)

Area – CASSR administration area (152 in England)

Outcome ID – range of outcome indicators and levels of disaggregation

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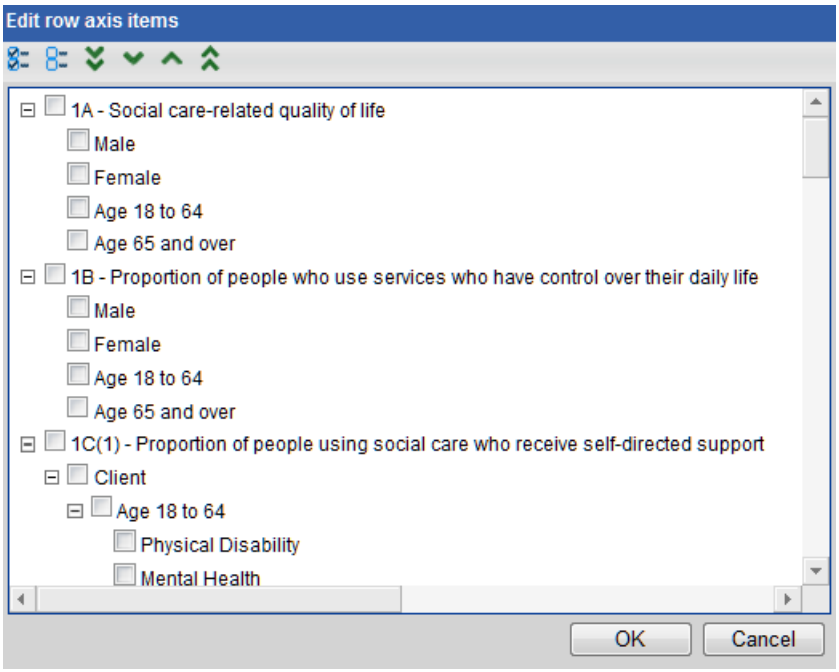
Outcome category disaggregation



Disaggregation categories include:

- Gender
- Age band
- Client Type
- Client and Carer

8.3 Regional and England measures

Regional outcomes measures are not currently available for 2011/12 data. England totals and outcome measures are subject to change and refinement.

8.4 Unavailable measures

The following outcome measures were unavailable for 2011-12 and 2013-14, when the carers survey data was unavailable:

1D - Carer-reported quality of life

3B - Overall satisfaction of carers with social services

3C - The proportion of carers who report that they have been included or consulted about the person in care

3D - The proportion of people who use services and carers who find it easy to find information about services (carers element).

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9 Miscellaneous

This user guide has been written to assist users who are new to the NASCIS OLAP and also as a point of reference as to how to perform basic queries on the system. Every possible report combination is not described as it is likely that users will develop their own way of using the OLAP to get the reports they want. Experimenting with the drag and drop process is encouraged to arrive at a point where the user can display the information in a way that best suits them.

9.1 Default year

Please note the default 'Year' for running queries is the latest year – currently 2013/14 (as at October 2014). If you choose not to drag and filter the 'Year' Dimension from the left-hand menu, then the grid/chart will display the latest available data.

9.2 Percentage measures

The percentage measures are based on the underlying raw data, not the rounded data as shown on the tables and charts.

9.3 Rounding and suppression

All numerical values presented in the OLAP tables (with the exception of ASCOF data[1]) are rounded to the nearest five and may not sum to totals because of rounding. Rounding of small numbers will mean that 0 may not be a true 0, as it may be a low number that has been rounded down. For example:

4 is rounded to 5

3 is rounded to 5

2 is rounded to 0

1 is rounded to 0

As of November 2010, values of five or less are no longer suppressed.

9.4 Estimates

Where councils have not provided complete information, estimates have been made by calculating proportions based on data reported by councils who have provided a complete return. These estimates have been used to provide grossed up national figures for England, but are not published at council level. The OLAP table will display council estimated data as **'blank or 'missing'**. National and Regional totals should be considered as estimates.

[1] Details of the rounding and suppression rules applied to ASCOF data are shown beneath the OLAP grid on the ASCOF page.

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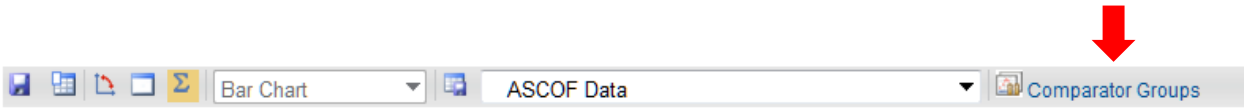
9.5 Comparators

One of the key features of the NASCIS OLAP is the ability for the user to compare council data against its comparators. There are a number of comparator groupings available as described below.

To select a comparator group, first build your query on the grid by dragging dimensions and measures across (selecting one council). Then open the comparator drop down list show here



and select the comparator type you want and then the council of interest. This will then display your chosen measures and dimensions for that council and its comparator group based on the comparator group type you have selected. *Please note, comparator groups will not work if you are using the Area dimension as a filter. Area must be placed in rows or columns.*

Chartered Institute of Public Finance and Accountancy (CIPFA) comparator groups

The Chartered Institute of Public Finance and Accountancy (CIPFA) comparators should be used for Social Care activity data such as RAP (Referrals, Assessments and Packages of care) and ASC-CAR (Adult Social Care Combined Activity Return). Each council has 15 CIPFA comparator councils which have been determined using 'nearest neighbours' methodology. This means for each council, the 15 councils which are most similar based on a number of characteristics are included in its comparator group. This results in each council having a unique comparator group. Please note we have the comparator groups at 2009 and 2010 which reflects changes in the councils.

LA Council Type 1

Metropolitan Districts, Principle Metropolitan Cities, Shire Counties, London Boroughs Inner and Outer, and Unitary Authorities

LA Council Type 2

Metropolitan Districts, Shire Counties, London Boroughs and Unitary Authorities

Primary Care Trust (PCT) Office of National Statistics (ONS) Cluster

Primary Care Trust (PCT) groupings are available to compare JSNA Indicator data.

Area Cost Adjustment (ACA) comparator groups

The Area Cost Adjustment (ACA) comparator groups should be used for Social Care expenditure data from the PSS-EX1 return. For the ACA comparator groups, each council has an ACA factor determined from a number of characteristics such as education, police, fire, highways, social care and geographic area. Councils are then split into four ACA comparator groups, which are shown below.

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1st ACA Grouping	
102	Cumbria
104	Northumberland
106	Gateshead
107	Newcastle upon Tyne
108	North Tyneside
109	South Tyneside
110	Sunderland
111	Hartlepool
112	Middlesbrough
113	Redcar & Cleveland
114	Stockton-on-Tees
116	Durham
117	Darlington
204	Barnsley
205	Doncaster
206	Rotherham
207	Sheffield
214	East Riding
215	Kingston-upon-Hull
216	N E Lincolnshire
217	N Lincolnshire
218	North Yorkshire
219	York
323	Lancashire
324	Blackburn
325	Blackpool
413	Staffordshire
414	Stoke-on-Trent
415	Herefordshire
416	Worcestershire
417	Shropshire
418	Telford and Wrekin
503	Lincolnshire
506	Derbyshire
507	Derby
508	Leicestershire
509	Leicester
510	Rutland
511	Nottinghamshire
512	Nottingham
607	Norfolk
609	Suffolk
809	Dorset
810	Bournemouth
811	Poole
902	Cornwall
905	Somerset
912	Devon
913	Plymouth
914	Torbay

2nd ACA Grouping	
209	Bradford
210	Calderdale
211	Kirklees
212	Leeds
213	Wakefield
304	Bolton
305	Bury
306	Manchester
307	Oldham
308	Rochdale
309	Salford
310	Stockport
311	Tameside
312	Trafford
313	Wigan
315	Knowsley
316	Liverpool
317	Sefton
318	St Helens
319	Wirral
321	Halton
322	Warrington
326	Cheshire East
327	Cheshire West and Chester
404	Warwickshire
406	Birmingham
407	Coventry
408	Dudley
409	Sandwell
410	Solihull
411	Walsall
412	Wolverhampton
504	Northamptonshire
611	Luton
620	Essex
621	Southend
623	Cambridgeshire
624	Peterborough
625	Bedford
626	Central Bedfordshire
803	Isle of Wight
807	West Sussex
812	Hampshire
813	Portsmouth
814	Southampton
815	East Sussex
816	Brighton & Hove
817	Wiltshire
819	Swindon
820	Kent
821	Medway Towns
904	Gloucestershire
908	Bath & N E Somerset
909	Bristol
910	North Somerset
911	South Gloucestershire

3rd ACA Grouping	
606	Hertfordshire
608	Oxfordshire
612	Buckinghamshire
613	Milton Keynes
614	Bracknell Forest
615	West Berkshire
616	Reading
617	Slough
618	Windsor & Maidenhead
619	Wokingham
622	Thurrock
716	Barking & Dagenham
717	Barnet
718	Bexley
719	Brent
720	Bromley
721	Croydon
722	Ealing
723	Enfield
724	Haringey
725	Harrow
726	Havering
727	Hillingdon
728	Hounslow
729	Kingston-upon-Thames
730	Merton
731	Newham
732	Redbridge
733	Richmond upon Thames
734	Sutton
735	Waltham Forest
805	Surrey

4th ACA Grouping	
702	Camden
703	Greenwich
704	Hackney
705	Hammersmith & Fulham
706	Islington
707	Kensington & Chelsea
708	Lambeth
709	Lewisham
710	Southwark
711	Tower Hamlets
712	Wandsworth
713	Westminster
714	City of London
906	Isles of Scilly

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9.6 Totals

There are some interesting features with the totals, and what is displayed, following the header box structure, for example

Grid Chart

		Less than or equal to 2 weeks			More than 2 weeks and less than or equal to 4 weeks			More than 4 weeks and less than or equal to 6 weeks			More than 6 weeks			Number of Service Users
		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	
Yorkshire & Humber	Leeds		3380	3380		640	640		255	255		435	435	4715
	Wakefield		910	910		150	150		70	70		75	75	1205
			22195	**22195**		**3190**	**3190**		**1145**	**1145**		**1935**	**1935**	**28465**
			255500	**255500**		**30785**	**30785**		**10555**	**10555**		**17950**	**17950**	**314790**

The column headers are grouped in boxes that show the subtotals of the relevant sections, as well as the total of all the component parts. If some of the components are removed, such as ***More than 2 weeks and less than or equal to 4 weeks*** and ***More than 4 weeks and less than or equal to 6 weeks***, the final totals remain constant.

Grid Chart

		Less than or equal to 2 weeks			More than 6 weeks			Number of Service Users
		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	
Yorkshire & Humber	Leeds		3380	3380		435	435	4715
	Wakefield		910	910		75	75	1205
			22195	**22195**		**1935**	**1935**	**28465**
			255500	**255500**		**17950**	**17950**	**314790**

This works however your query is structured, and provides a useful option for area comparisons.

Grid Chart

		Less than or equal to 2 weeks			More than 2 weeks and less than or equal to 4 weeks			More than 4 weeks and less than or equal to 6 weeks			More than 6 weeks			Number of Service Users
		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		Age 18 to 64	Age 65 and over		
		Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	Number of Service Users	
Yorkshire & Humber	Leeds		3380	3380		640	640		255	255		435	435	4715
	Wakefield		910	910		150	150		70	70		75	75	1205
			22195	**22195**		**3190**	**3190**		**1145**	**1145**		**1935**	**1935**	**28465**
			255500	**255500**		**30785**	**30785**		**10555**	**10555**		**17950**	**17950**	**314790**

Council Region England

- Council figure(s) above
- Regional figure second from bottom row
- National (England) figure last row

This will enable you to do comparison work without returning all the figures. It does **not** return a sub-total for the selected areas.

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9.7 Population estimates

The 'per 100,000 population' and 'per 10,000 population' measures in the NASCIS Online Analytical Processor are calculated using the relevant mid-year population estimates from ONS. Final social care data for 2013-14 uses 2013 mid year population estimates, 2012-13 uses the 2012 mid year population estimates and so on.

Mid-year population figures are not available via the OLAP, but may be obtained from ONS. The latest mid-year population statistical dataset can be sourced from:

http://www.ons.gov.uk/ons/rel/pop-estimate/population-estimates-for-uk--england-and-wales--scotland-and-northern-ireland/2013/stb---mid-2013-uk-population-estimates.html

Population figures provided to us by ONS have not been weighted or age standardised.

9.8 Guidance updates

This user guidance will be updated throughout the NASCIS development cycle.

9.9 Additional table notes

1. RAP Tables C1 and C2

   Please note that there are two distinct age band dimensions on these tables for the ages of the carers and the ages of those cared for. Please ensure you have selected the age band dimension that you require.

   Additionally the Client Type on 'Age of person cared for' is available by expanding the dimension and drilling down.

2. NIS (National Indicator Set)

   Please note from Release 3 on 30th September 2009 the NIS displayed now includes indicators on Mental Health. For the 2010/11 release of NIS data, indicators NI128, NI132, NI133 and NI136 were dropped from collection. Additionally, NI127 was calculated using a new methodology and NI127 indicators for 2010/11 are not comparable with indicators from previous years.

   The NIS data was not published in 2011/12, superseded by The Adult Social Care Outcomes Framework (ASCOF).

3. Personal Social Services Expenditure - SSMSS

   Please note that if no service is selected, the default setting for SSMSS data will show Total Adult Services expenditure.

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4. Personal Social Services Expenditure – Capital Charges

   In 2007-08 a change was made to the definition of capital charges to bring the PSS-EX1 data in line with the 2006 Local Authority Accounting SORP (Statement of Recommended Practice). This means that Total Cost can not be compared historically.

   Capital charges i.e. depreciation, loss on impairment of assets, amortisation of deferred charges and credit for amortisation of capital grants. Credit for amortisation of capital grants is included for the first time and the previous element of notional interest is no longer being included within capital charges. These changes were introduced by CIPFA in the 2006 Local Authority Accounting SORP (Statement of Recommended Practice). Further information about the effect of this change on the definition of total cost can be found in Section 2: Annex B of the 2006 Best Value Code of Practice (BVACOP).

   A new column has been added to record Grants to voluntary organisations against the appropriate service line to allow more meaningful unit costs for provision by others to be calculated. Grants are now excluded from the unit cost expenditure as only activity relating to the CASSR (Councils with Adult Social Services Responsibilities) care plan can be recorded and used in the unit cost calculation. This change combined with the change to the definition of capital charges which applies to both own provision and provision by others means that the unit costs for 2007-08 can not be compared with previous years.

5. Personal Social Services Expenditure – Gross Current Expenditure

   The Gross Current Expenditure calculation used is Total Expenditure excluding capital charges, less all income other than client contributions.

6. Personal Social Services Expenditure - Unit Costs Summary (UCS)

   If no service is selected the first displayed figure is from the ‘Residential and Nursing Care for Older People’ service.

   The Unit Costs Summary in the OLAP has now been revised so that numerator and denominator data for the average costs has been supplied. This is available retrospectively for all available years.

   Please note the overall totals for services are the figures for adults and older people in the relevant service and all totals are for per person per week unless otherwise stated.

   The numerator for working out the unit costs is displayed in £000s and is highlighted as such.

   The denominator for working out the unit costs in some cases has been divided by 52 to get the weekly cost. These are:

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Service	Service sub-type	Basis	Provision Source
Day care	Adults with learning disabilities receiving day care	Per client	Other
		Per client	Own
		Per client	All (Total)
		Total	Total
	Adults with mental illness receiving day care	Per client	Other
		Per client	Own
		Per client	All (Total)
		Total	All (Total)
	Adults with physical disabilities receiving day care	Per client	Other
		Per client	Own
		Per client	All (Total)
		Total	All (Total)
	Older people receiving day care	Per client	Other
		Per client	Own
		Per client	All (Total)
		Total	All (Total)
	Adults and older people receiving day care	Total	All (Total)
Direct payments	Adults with learning disabilities receiving direct payments	Total	All (Total)
	Adults with mental illness receiving direct payments	Total	All (Total)
	Adults with physical disabilities receiving direct payments	Total	All (Total)
	Older people receiving direct payments	Total	All (Total)
	Adults and older people receiving direct payments	Total	All (Total)
			All (Total)
Home	Adults and older people receiving home care	Total	All (Total)
care	Adults with learning disabilities receiving home care	Total	All (Total)
	Adults with mental illness receiving home care	Total	All (Total)
	Adults with physical disabilities receiving home care	Total	All (Total)
	Older people receiving home care	Total	All (Total)
Meals	Adults and older people receiving meals	Per meal	Other
	Adults and older people receiving meals	Per meal	Own
	Adults and older people receiving meals	Per meal	All (Total)
	Adults and older people receiving meals	Total	All (Total)
	Older people receiving meals	Total	All (Total)

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The ‘Activity’ data from the PSS-EX1 expenditure return is available as a downloaded Excel file on the PSS-EX1 OLAP page.

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10 Data releases

10.1 Release summary

2008-09

The first phase of NASCIS was released on 17th July 2009 providing more timely and consistent management information, together with access to the NASCIS library and range of analytical data resources. The data resources include 2008-09 raw activity data for adult social care (initially on a restricted basis) alongside the historical data for 2005-06 to 2007-08.

The second phase on the 28th August 2009 contained 2008-09 social care raw expenditure data within the analytical data resources (initially on a restricted basis).

The data released on 30th September 2009 contained formally published provisional adult social care activity and expenditure data for 2008-09.

The data released on 30th November 2009 contained a range of data and indicators from the Joint Strategic Needs Assessment (JSNA) core data set.

The data released on 28th April 2010 contained the formally published final adult social care activity and expenditure data for 2008-09. This data includes the estimations and shows the final England figures for 2008-09.

2009-10

The data released on 30th June 2010 contained the raw data for social care activity 2009-10 and was released on a restricted basis to local authorities only for management information purposes only.

The data released on 12th August 2010 contained raw expenditure data for 2009-10 and the 2nd cut of activity data released on a restricted basis to local authorities only for management information purposes only, as well as the formal publication of the provisional NIS indicators.

The data released on 30th September 2010 contained the provisional activity data, which comprises of the 2nd cut data and select estimations as well as an update of NIS Indicators NI149 and NI150.

The data released on 30th November 2010 contained the provisional adult social care expenditure data with estimations of missing 'Including SSMSS' data and a range of updated and new data and indicators from the Joint Strategic Needs Assessment (JSNA) core data set.

The data released on 28th January 2011 contained the formally published final Adult Social Care Combined Activity Return (ASC-CAR) data for 2009-10 and indicators from the Joint Strategic Needs Assessment (JSNA) core data set as a public release. The ASC-CAR data includes the estimations and shows the final England figures for 2009-10. 3rd cut Referrals, Assessments and Packages of Care (RAP) 2009-10 data was made available on a restricted basis to local authorities for management information purposes.

The data released on 15th February 2011 contained the formally published final adult social care expenditure data for 2009-10. This data includes the estimations and shows the final England figures for 2009-10.

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The data released on 8th March 2011 contained the final Abuse of Vulnerable Adults (AVA) data for 2009-10, available to local authorities only as management information only due to data quality issues. A national summary was made available as a standard report.

The data released on 20th April 2011 contained the formally published final RAP 2009/10 data for 2009-10 and final NIS data for 2009-10. This data includes the estimations and shows the final England figures for 2009-10.

2010-11

The data released on 17th June 2011 contained the raw data for ASC-CAR data for 2010-11 and was released on a restricted basis to local authorities only for management information purposes only.

The data released on 15th July 2011 contained the raw data for RAP data for 2010-11 and was released on a restricted basis to local authorities only for management information purposes only.

The data released on 29th July 2011 contained the raw data for PSS-EX1 data for 2010-11 and initial NIS 2010-11 figures and was released on a restricted basis to local authorities only for management information purposes only.

The data released on 12th August 2011 contained the raw data for AVA data for 2010-11 and the second cut of raw data for ASC_CAR data for 2010-11 was released on a restricted basis to local authorities only for management information purposes only.

The data released on 29th September 2011 contained the 2nd cut of raw data for RAP and PSS-EX1 data for 2010-11 and third cut of raw data for ASC-CAR for 2010-11 and was released on a restricted basis to local authorities only for management information purposes only.

The data released on 7th October 2011 contained the provisional release of NIS data for 2010-11.

The data released on 3rd November 2011 contained the provisional release of AVA data for 2010-11.

The data released on 30th November 2011 contained the provisional release of RAP, ASC-CAR and PSS-EX1 data for 2010-11.

The data released on 3rd March 2012 contained the final release of AVA data for 2010-11.

The data released on 29th March 2012 contained the final release of RAP, ASC-CAR, NIS and PSS-EX1 data for 2010-11.

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2011-12

May 2012

- Update of JSNA Indicators

June 2012

- Initial (1st cut) 2011-12 Referrals, Assessments and Packages of Care (RAP) data *
- Initial (1st cut) 2011-12 Adult Social Care Combined Activity Return (ASC-CAR) data *
- Initial (1st cut) measures from the 2011-12 Adult Social Care Outcomes Framework *

July 2012

- Initial (1st cut) 2011-12 Abuse of Vulnerable Adults (AVA) data*
- Initial (1st cut) 2011-12 Personal Social Services Expenditure (PSS-EX1) data *

August 2012

- Initial (2nd cut) 2011-12 Referrals, Assessments and Packages of Care (RAP) data *
- Initial (2nd cut) 2011-12 Adult Social Care Combined Activity Return (ASC-CAR) data*

September 2012

- Provisional 2011-12 Referrals, Assessments and Packages of Care (RAP) data
- Provisional 2011-12 Adult Social Care Combined Activity Return (ASC-CAR) data
- Provisional measures from the 2011/12 Adult Social Care Outcomes Framework (ASCOF)

October 2012

- Initial (2nd cut) 2011-12 Abuse of Vulnerable Adults (AVA) data *
- Initial (2nd cut) 2011-12 Personal Social Services Expenditure (PSS-EX1) data *

November 2012

- Provisional 2011-12 Abuse of Vulnerable Adults (AVA) data
- Provisional 2011-12 Personal Social Services Expenditure (PSS-EX1) data

January 2013

- Initial (3rd cut) 2011-12 Abuse of Vulnerable Adults (AVA) data *
- Final 2011-12 Personal Social Services Expenditure (PSS-EX1) data

February 2013

- Final 2011-12 Referrals, Assessments and Packages of Care (RAP) data
- Final 2011-12 Adult Social Care Combined Activity Return (ASC-CAR) data
- Final measures from the 2011-12 Adult Social Care Outcomes Framework (ASCOF)

March 2013

- Final 2011-12 Abuse of Vulnerable Adults (AVA) data

* Only available to Local Authorities as pre-release data for management purposes.

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2012-13

May 2013

- Update of JSNA Indicators

June 2013

- Initial (1st cut) 2012-13 Referrals, Assessments and Packages of Care (RAP) data *
- Initial (1st cut) 2012-13 Adult Social Care Combined Activity Return (ASC-CAR) data *
- Initial (1st cut) measures from the 2012-13 Adult Social Care Outcomes Framework *

July 2013

- Initial (1st cut) 2012-13 Personal Social Services Expenditure (PSS-EX1) data*
- Initial (1st cut) 2012-13 Abuse of Vulnerable Adults (AVA) data *
- Provisional 2012-13 Referrals, Assessments and Packages of Care (RAP) data
- Provisional 2012-13 Adult Social Care Combined Activity Return (ASC-CAR) data
- Provisional measures from the 2012-13 Adult Social Care Outcomes Framework
- Provisional 2012-13 Adult Social Care Survey (ASCS) data

September 2013

- Provisional 2012-13 Personal Social Services Expenditure (PSS-EX1) data
- Provisional 2012-13 Abuse of Vulnerable Adults (AVA) data

October 2013

- Final cut 2012-13 Personal Social Services Expenditure (PSS-EX1) data*
- Final cut 2012-13 Abuse of Vulnerable Adults (AVA) data *
- Final cut 2012-13 Referrals, Assessments and Packages of Care (RAP) data *
- Final cut 2012-13 Adult Social Care Combined Activity Return (ASC-CAR) data*
- Final cut measures from the 2012-13 Adult Social Care Outcomes Framework *
- Final cut 2012-13 Adult Social Care Survey data *
- Final cut 2012-13 Carers Survey data*

November 2013

- Interim 2012-13 Referrals, Assessments and Packages of Care (RAP) data
- Final cut 2012-13 Adult Social Care Combined Activity Return (ASC-CAR) data
- Interim measures from the 2012/13 Adult Social Care Outcomes Framework (ASCOF)
- Final cut 2012-13 Adult Social Care Survey data
- Final cut 2012-13 Carers Survey data

December 2013

- Final cut 2012-13 Referrals, Assessments and Packages of Care (RAP) data
- Final cut measures from the 2012/13 Adult Social Care Outcomes Framework
- Final cut 2012-13 Personal Social Services Expenditure (PSS-EX1) data

February 2014

- Final 2012-13 Abuse of Vulnerable Adults (AVA) data

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2013-14

May 2014

- Update of JSNA Indicators

June 2014

- Initial (1st cut) 2013-14 Referrals, Assessments and Packages of Care (RAP) data *
- Initial (1st cut) 2013-14 Adult Social Care Combined Activity Return (ASC-CAR) data *
- Initial (1st cut) measures from the 2013/14 Adult Social Care Outcomes Framework (ASCOF)*
- Initial (1st cut) Adult Social Care Survey data for 2013-14 *

July 2014

- Provisional 2013-14 Referrals, Assessments and Packages of Care (RAP) data
- Provisional 2013-14 Adult Social Care Combined Activity Return (ASC-CAR) data
- Provisional measures from the 2013-14 Adult Social Care Outcomes Framework (ASCOF)
- Provisional 2013-14 Adult Social Care Survey (ASCS) data
- First cut data 2013-14 Safeguarding Adults Return (SAR) *
- Final validated data 2013-14 Deprivation of Liberty Safeguards (DoLS) return *
- Initial (1st cut) 2013-14 Personal Social Services: Expenditure and Unit Costs data*

September 2014

- Final validated data 2013-14 Deprivation of Liberty Safeguards (DoLS) return
- Final data from the 2013-14 Safeguarding Adults Return (SAR) *
- Provisional 2013-14 Personal Social Services: Expenditure and Unit Costs data

* Only available to Local Authorities as pre-release data for management purposes.

(Future)

Final release on 4th December 2014 for finance data.

Final release on 9th December 2014 for activity, ASCOF and survey data.

2014-15

New collections SALT and ASC-FR replacing RAP, ASC-CAR and PSS-EX1.

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10.2 Data currently available to view

The table below shows the data currently displayed within the NASCIS OLAP tool, as at October 2014.

Referrals, Assessments and Packages of Care (RAP) tables

2005/06 FINAL	2006/07 FINAL	2007/08 FINAL	2008/09 FINAL (revised April 2011)	2009/10 FINAL	2010/11 FINAL	2011/12 FINAL	2012/13 FINAL	2013/14
R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)	R (R1,R2, R3)
A1	A1	A1	A1	A1	A1	A1	A1	A1
A5	A5	A5						
A6	A6	A6	A6	A6	A6	A6	A6	A6
A7	A7	A7	A7	A7	A7	A7		
A8	A8	A8	A8	A8	A8			
A9	A9	A9						
				A10	A10	A10		
					A11 (A & B)	A11 (A & B)	A11 (A & B)	A11 (A & B)
P1	P1	P1	P1	P1	P1	P1	P1	P1
P2F	P2F	P2F	P2F	P2F	P2F	P2F	P2F	P2F
P2S	P2S	P2S	P2S	P2S	P2S	P2S	P2S	P2S
	P4	P4	P4	P4	P4	P4	P4	P4
					P7 (A & B)	P7 (A & B)	P7 (A & B)	P7 (A & B)
C1	C1	C1	C1	C1	C1	C1	C1	C1
C2	C2	C2	C2	C2	C2	C2	C2	C2
			H1	H1	H1	H1	H1	H1
				SD1	SD1	SD1	SD1	SD1
				SD2	SD2	SD2	SD2	SD2
				SD3	SD3	SD3	SD3	SD3

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ASC-CAR (formerly SR1)

2005/06 FINAL	2006/07 FINAL	2007/08 FINAL
S1 (SR1 Table 1)	S1 (SR1 Table 1)	S1 (SR1 Table 1)
S2 (SR1 Table 2)	S2 (SR1 Table 2)	S2 (SR1 Table 2)
S3 (SR1 Table 5a)	S3 (SR1 Table 5a)	S3 (SR1 Table 5a)
S4 (SR1 Table 5b)	S4 (SR1 Table 5b)	S4 (SR1 Table 5b)
S5 (SR1 Table 5c)	S5 (SR1 Table 5c)	S5 (SR1 Table 5c)

2008/09 FINAL	2009/10 FINAL	2010/11 FINAL	2011/12 FINAL	2012/13 FINAL	2013/14
S1	S1	S1	S1	S1	S1
S2	S2	S2	S2	S2	S2
S3	S3	S3	S3	S3	S3
S4	S4	S4			
S5	S5	S5	S5		
L1	L1	L1	L1	L1	L1
L2	L2	L2	L2	L2	L2
I1	I1	I1	I1	I1	I1
I1N	I1N	I1N	I1N		

National Indicator Set (NIS)

2008 FINAL	2009 FINAL	2010 FINAL
NI125 (VSC04)	NI125 (VSC04)	NI125 (VSC04)
NI130 (VSC17) 08/09	NI 127	NI 127*
NI130 (VSC17) 09/10	N1 128 (VSC32)	NI130 (VSC17) 09/10
NI132 (VSC12)	NI130 (VSC17) 09/10	NI135 (VSC18)
NI133 (VSC13)	NI132 (VSC12)	NI145 (VSC05)
NI135 (VSC18)	NI133 (VSC13)	NI146 (VSC07)
NI136 (VSC03)	NI135 (VSC18)	NI149
NI145 (VSC05)	NI136 (VSC03)	NI150
NI146 (VSC07)	NI145 (VSC05)	
NI149	NI146 (VSC07)	
NI150	NI149	
	NI150	

NI127 in 2010 has been calculated using a different definition and is therefore not comparable with previous years. Please note that the 2010 data is the final publication of NIS as this has now been discontinued following the Coalition Government's announcement in October 2010 concerning the abolition of the National Indicator Set.

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Personal Social Services Expenditure (PSS-EX1)

2005/06 FINAL	2006/07 FINAL	2007/08 FINAL	2008/09 FINAL	2009/10 FINAL	2010/11 FINAL
SSMSS	SSMSS	SSMSS	SSMSS	SSMSS	SSMSS
Unit Costs	Unit Costs	Unit Costs	Unit Costs	Unit Costs	Unit Costs

2011/12 FINAL	2012/13 FINAL	2013/14
SSMSS	SSMSS	SSMSS
Unit Costs	Unit Costs	Unit Costs

Abuse of Vulnerable Adults (AVA)

2010/11 FINAL	2011/12 FINAL	2012/13 FINAL
AVA Table 1 Alerts	AVA Table 1 Alerts	AVA Table 1 Alerts
AVA Table 1 Referrals	AVA Table 1 Referrals	AVA Table 1 Referrals
AVA Table 1 Completed Referrals	AVA Table 1 Completed Referrals	AVA Table 1 Completed Referrals
AVA Table 2 Alerts	AVA Table 2 Alerts	AVA Table 2 Alerts
AVA Table 2 Referrals	AVA Table 2 Referrals	AVA Table 2 Referrals
AVA Table 2 Completed Referrals	AVA Table 2 Completed Referrals	AVA Table 2 Completed Referrals
AVA Table 3	AVA Table 3	AVA Table 3
AVA Table 4a	AVA Table 4a	AVA Table 4a
AVA Table 4b	AVA Table 4b	AVA Table 4b
AVA Table 5a	AVA Table 5a	AVA Table 5a
AVA Table 5b	AVA Table 5b	AVA Table 5b
AVA Table 6a	AVA Table 6a	AVA Table 6a
AVA Table 6b	AVA Table 6b	AVA Table 6b
AVA Table 7	AVA Table 7a, 7b	AVA Table 7a, 7b
AVA Table 8	AVA Table 8a, 8b, 8c	AVA Table 8a, 8b, 8c
AVA Table 9	AVA Table 9	AVA Table 9

The 2009-10 data previously presented as restricted data in NASCIS has been removed and is now available as a formatted spreadsheet for all users to download.

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Adult Social Care Outcomes Framework (ASCOF)

2011/12 FINAL	2012/13 FINAL	2013/14
1A	1A	1A
1B	1B	1B
1C	1C	1C
1E	1E	1E
	1D	
1F	1F	1F
1G	1G	1G
1H	1H	1H
		1I
2A	2A	2A
2B	2B	2B
2C	2C	2C
3A	3A	3A
	3B	
	3C	
	3D	
4A	4A	4A
4B	4B	4B
1D, 3B, 3C, 3D (see 2012/13)		1D, 3B, 3C, 3D (next release 2014/15)

The following outcome measures are unavailable for 2011/12 and 2013/14:

1D Carer-reported quality of life

3B Overall satisfaction of carers with social services

3C The proportion of carers who report that they have been included or consulted about the person in care

3D The proportion of people who use services and carers who find it easy to find information about services (carers element)

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Population data (ONS mid year estimates)

2005 *(revised 2012)*			**2006** *(revised 2012)*			**2007** *(revised 2012)*		
LA			LA			LA		
MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS
18-64			18-64			18-64		
18 PLUS			18 PLUS			18 PLUS		
65-74			65-74			65-74		
65 PLUS			65 PLUS			65 PLUS		
75-84			75-84			75-84		
85 PLUS			85 PLUS			85 PLUS		
00-17			00-17			00-17		

2008 *(revised 2012)*			**2009** *(revised 2012)*			**2010** *(revised 2012)*		
LA			LA			LA		
MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS
18-64			18-64			18-64		
18 PLUS			18 PLUS			18 PLUS		
65-74			65-74			65-74		
65 PLUS			65 PLUS			65 PLUS		
75-84			75-84			75-84		
85 PLUS			85 PLUS			85 PLUS		
00-17			00-17			00-17		

2011 *(revised 2012)*			**2012** *(revised 2012)*			**2013** *(due to publish October 2014)*		
LA			LA			LA		
MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS	MALE	FEMALE	PERSONS
18-64			18-64			18-64		
18 PLUS			18 PLUS			18 PLUS		
65-74			65-74			65-74		
65 PLUS			65 PLUS			65 PLUS		
75-84			75-84			75-84		
85 PLUS			85 PLUS			85 PLUS		
00-17			00-17			00-17		

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User Experience Survey (UES)

Personal Social Services Survey of Adults receiving Home Care in 2008-09'
Adult Social Care Survey (Final 2012-13)
Carers Survey (Final 2012-13)

Users wishing to see council level results from the survey can also access them from the HSCIC publication page and some headline England level analysis is available from our website.

Joint Strategic Needs Assessment (JSNA)

Please refer to the Data Availability spreadsheet to see at what level and which measures are available for the data you want to view.

Safeguarding Adults Return (SAR)

The Safeguarding Adults Return (SAR) collects information about safeguarding cases managed by Councils with Adult Social Services Responsibilities (CASSRs) in England. It includes information about the adults at risk, the types of risk experienced and the locations of the risk.

The 2013-14 reporting period is the first year of the SAR collection. Before this time, safeguarding data were gathered in the Abuse of Vulnerable Adults (AVA) collection which has now been discontinued.

Records are kept of all safeguarding cases and this information is submitted to the HSCIC on an annual basis. Each year of data will be made available in Excel spreadsheets. Users will be able to access these spreadsheets using links which will appear below when the data become available. SAR data is not currently available in the OLAP.

Available Data:

2013-14 Final SAR data

Deprivation of Liberty Safeguards (MCA DoLS)

Data from the Mental Capacity Act Deprivation of Liberty Safeguards (MCA DoLS) returns.

The Mental Capacity Act Deprivation of Liberty Safeguards (MCA DoLS) provide a legal framework to ensure that people are deprived of their liberty only when there is no other way care or treatment can be provided safely. The safeguards are intended to protect people from overly restrictive care whilst in a hospital or care home.

Where a DoL is believed to be occurring, it must be assessed and authorised by a Council with Adult Social Services Responsibilities (CASSR). Records are kept of all applications and this information is submitted to the HSCIC on an annual basis. Each year of submitted data will be made available in Excel spreadsheets. DoLS data is not available in the OLAP.

Available Data:

2013-14 Final DoLS data aggregated to CASSR level

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11 Functionality changes

The following has been added or changed within the OLAP since April 2010 to improve functionality and resolve any outstanding issues:

ASC-CAR

S1
- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*
  People with Mental Health problems is now *Mental health*
  People with Learning Disabilities is now *Learning disability*
  Alcohol/Drug misusers is now *Substance misuse*
  Others is now *Other vulnerable people*

S2

S3
- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*
  People with Mental Health problems is now *Mental health*
  People with Learning Disabilities is now *Learning disability*
  Alcohol/Drug misusers is now *Substance misuse*
  Others is now *Other vulnerable people*

S4
- *(Discontinued from 2011-12)*

S5
- *(Discontinued from 2012-13)*

L1

L2

I1

I1N

RAP

R

A1
- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*
  People with Mental Health problems is now *Mental health*
  People with Learning Disabilities is now *Learning disability*
  Alcohol/Drug misusers is now *Substance misuse*
  Others is now *Other vulnerable people*

A5
- *(Discontinued from 2008-09)*

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A6

- There have been some changes to the ethnicity subtypes:

  White now includes *Traveller of Irish heritage* and *Gypsy/Roma* and this has altered the comparability of *Irish* and *Other background* so there is now a 2009-10 definition for these.
- The gender split collected in previous years has been removed from the 2010-11 tables.

  The gender information is now available in table A11, but is not split by ethnicity.
- Ethnicity categories re-organised for 2013-14.

A7

- Client types have been relabelled:

  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*
- *(Discontinued from 2012-13)*

A8

- Client types have been relabelled:

  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*
- *(Discontinued from 2011-12)*

A9

- *(Discontinued from 2008-09)*

A10

- This is a new table for the 2009-10 RAP return
- *(Discontinued from 2012-13)*

A11

- This is a new table for 2010-11 RAP Return,

  This table has been split in to 2 sections (A and B) in the OLAP. A11 holds data previously collected in A6.

P1

- Client types have been relabelled:

  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*

P2F

- Client types have been relabelled:

  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*
- *Direct payments* within Service Type has been renamed to *Existing/new Direct payments and Personal Budgets'*

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P2S

- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*
- *Direct payments* within Service Type has been renamed to *Existing/new Direct payments and Personal Budgets'*
- *Personal Budgets* information is no longer collected as part of the P2S return

P4

- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*
- There have been some changes to the ethnicity subtypes:
  White now includes *Traveller of Irish heritage* and *Gypsy/Roma*

  and this has altered the comparability of *Irish* and *Other background* so there is now a 9/10 definition for these.
- The gender split collected in previous years has been removed from the 2010-11 tables.
  The gender information is now available in table P7, but is not split by ethnicity.
- Ethnicity categories re-organised for 2013-14.

P7

- This is a new table for 2010-11 RAP Return,
  This table has been split in to 2 sections (A and B) in the OLAP. P7 holds data previously collected in P4.

H1

- The number of planned visits per week was removed from 2011-12.

C1

- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*

C2

- Client types have been relabelled:
  People with Physical Disabilities is now *Physical disability*

  People with Mental Health problems is now *Mental health*

  People with Learning Disabilities is now *Learning disability*

  Alcohol/Drug misusers is now *Substance misuse*

  Others is now *Other vulnerable people*

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SD1	• This was a new table for the 2009-10 RAP return
SD2	• This was a new table for the 2009-10 RAP return • Ethnicity categories re-organised for 2013-14.
SD3	• This was a new table for the 2009-10 RAP return

PSS-EX1

Incl. SSMSS	• Headline Adult services and accounting categories and now prefixed with a letter and number respectively to bring them in to the same order as they appear on the return • 2009-10 data contains the voluntary items, which are published for the first time.
Unit Costs Summary	• Per person per week figures have not been collected in 2009-10 the Services, and headline figures for this year will appear to be blank. Figures for lower levels are still available. • For the November 2011 release, Unit Costs has been reworked so that it now has numerator and denominator data available, and this has been applied retrospectively to all years.

GENERAL

- An ‘expand’ button has been added to the selection options when a dimension is on build window.
- Dimension attributes now appear in the order of the return rather than alphabetical order. Please note that this does not apply to the area dimension.

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